

#### Manual

# Introduction to PeopleSoft

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# **Contents**

Contents	2
Section 1: Contextual Information	4
1.2: Specific Outcomes	4
1.3: Your Role as a Staff Member	4
1.4: Functions and Navigational Paths	4
1.5: Useful Terminology	6
1.5.1: Academic Structure	6
1.5.2: Curriculum Management	6
1.5.3: Campus Community	7
1.5.4: View Students Fee Account	9
1.6: Understanding Student Life Cycle at UCT	9
1.7: Academic Terms at UCT	11
1.7.1: Course Code Structure	12
1.8: Academic Structure	12
Section 2: Basic Navigation	13
2.1: Logging In and Out	13
2.2: Navigational Icons	14
2.2.1: Home Icon 🔼	14
2.2.2: Global Search Icon	14
2.2.3: Actions List Icon	14
2.2.4: NavBar Icon 🙋	17
2.2: Opening a New Window	18
2.3: Set Up User Defaults	18
Section 3: Campus Solutions Administrator	20
3.1: Viewing Student Personal Information	20
3.2 Student Records Tile	22
3.3 Admissions Tile	23
3.4 Campus Community Tile	23
Section 4: Navigating to Campus Community	25
4.1: Viewing Personal Information	25
4.1.1: Performing a Search Match	26
4.1.2: Biographical Information	29
V1.4	2



4.1.3: Emergency Contacts	30
4.1.4: Addresses	32
4.1.5: Languages	34
4.1.6: Relationships	35
4.1.7: UCT Student Bank Account Details	37
4.1.8: Identification Data	38
4.1.9: Participation Data	42
4.1.10: Personal Information (Student)	45
4.2: Viewing Service Indicators	51
4.2.1: Navigating to Service Indicators	51
Section 5: Navigating to Records and Enrollment	53
5.1: Term Activate a Student	53
5.2: Viewing Student Grades via Records and Enrolment	
5.4: Useful reports	58
5.4.1: Term Achievement Report	58
5.4.2: Requesting an Academic Standing Report	63
5.5: Viewing Students' Academic Record	68
5.6: Requesting Multiple Unofficial Transcripts	69
Section 6: Navigating to Curriculum Management	74
6.1: Viewing Course Catalog	74
6.2: Downloading UCT Course List without Photos	76
6.3: Downloading a Class List with Photos	79
Section 7: Navigating to Student Financials	84
7.1: Viewing Students' Fee Account	84
Section 8: Navigating to Reporting Tools	88
8.1: Schedule a Query	90



## **Section 1: Contextual Information**

This document introduces the Online Student Administration System namely Campus Solution 9.0, also known as PeopleSoft (PS), to University of Cape Town (UCT) staff. This system manages applications and student records from the time a person has applied to UCT until the time the student graduates at UCT.

#### 1.1: Target Audience

This course targets staff that will access and update student information on the Student Administration system.

#### 1.2: Specific Outcomes

- · Logging into PeopleSoft
- · Navigating in PeopleSoft
- To view student information
- To understand the Student Life Cycle at UCT and its relation to the Student Administration system
- To cover PeopleSoft Terminology, Academic Terms and Course Code Structure.
- To view grades, unofficial transcripts and the number of students enrolled in a course.
- To view Personal Information, Passport and Visa Permit Data, Accommodation Data and Service Indicators
- · To view the database of UCT courses
- · To view Student Fee Accounts
- · To run useful reports and queries
- · To set up User Defaults

#### 1.3: Your Role as a Staff Member

- Course Bookings Staff must complete a PS01 form with approval from a Line Manager/Head of Department with all courses required for their operational role. This must be sent to the Student Systems Support (SSS) End User Support Administrator.
- **Security** To protect your password.

Access to the Student Administration Systems is granted within 72 hours after you have attended a PeopleSoft course.

#### 1.4: Functions and Navigational Paths

Function	Navigation Path/Folder
Add/Update a Person	Campus Community>Personal Information>Add/Update Person
Adding a Process Scheduler Request	PeopleTools>Process Scheduler>Process Monitor
Addresses	Campus Community>Personal Information>Biographical>Addresses/Phones>Addresses
Adhoc Photo List	Campus Community>Personal Information(Student)>Adhoc Photo List
Audit Service Indicators	Campus Community>Service Indicators>Person>Audit Service Indicators



Biographical Information	Campus Community>Personal Information>Biographical

Function	Navigation Path/Folder
Citizenship and Passport	Campus Community>Personal
Data Information	Information>Identification>Citizenship>Citizenship and Passport
Class list with Photos	Curriculum Management> Class Roster>Print with Photos
Class Search	Self Service>Search >Class Search
Counts Per Course	Self Service>Course Counts
Course Catalog Search	Curriculum Management>Course Catalog
Setting up User Defaults	Setup SACR>User Defaults
Electronic Addresses	Campus Community>Personal
	Information>Biographical>Addresses/Phones>Electronic Addresses
<b>Emergency Contacts</b>	Campus Community>Personal Information>Biographical>Emergency Contacts
Extracurricular Activities	Campus Community>Personal Information>Participation Data>Extracurricular Activities
Individual Photo List	Campus Community>Personal Information(Student)> Photo
Languages	Campus Community>Personal Information>Biographical>Personal Attributes>Languages
Manage Service Indicators	Campus Community>Service Indicators>Person>Manage Service Indicators
Memberships	Campus Community>Personal Information>Participation Data>Accomplishments>Memberships
Names	Campus Community>Personal Information>Biographical>Names
Performing a Search Match	Campus Community>Personal Information>Search Match
Phones	Campus Community>Personal Information>Biographical>Addresses/Phones>Phones
Relationships	Campus Community>Personal
•	Information>Biographical>Relationships>Relationships
Residency Data	Campus Community>Personal Information>Identification>Residency
UCT Clubs and Societies	Campus Community>Personal Information>Participation Data>Accomplishments>UCT Clubs and Societies
UCT Clubs and Societies	Campus Community>Personal Information>Participation
Report	Data>Accomplishments>UCT Clubs and Societies Report
UCT Course list without Photos	Curriculum Management>UCT Course List
View an Unofficial Transcript for a student	Self Service>View My Advisees>Student Center>Unofficial Transcript
View Schedule of Classes	Curriculum Management >Schedule of Classes>Class Search
	► Note  This is the same information you would access
	when performing a class search under the Self Service folder.
View Student Bank Accounts	Campus Community>Personal Information>Biographical>UCT Student Bank Account Details
View Student Fee Account	Student Financials>View Account Summary
	,



UCT Course List	Curriculum Management>Grading>UCT Course List
Viewing Grades	Self Service>View My Advisees>Student Center>Grades
Viewing student information	Self Service>View My Advisees
Visa/Permit Data	Campus Community>Personal Information>Identification>
	Citizenship>Visa Permit Data
UCT at Risk Report	Curriculum Management>Grading>UCT at Risk Report

# 1.5: Useful Terminology

#### 1.5.1: Academic Structure

Term	Description
Admitted	UCT has made an academic offer to the applicant
Admit Term	The year for which the person applies to UCT
Enrolment	Registering students onto a programme and courses
Matriculate	Matriculation is the process in PeopleSoft whereby applicants become students, and have student records created as opposed to application records. This process takes place after a person is offered an academic place at UCT
Registration	A process whereby students are enrolled in a programme/s and courses
Term Activate	Activating the student for the year in which they are enrolling. This is done annually when students enrol into courses
Transcripts	An academic record of a student

# 1.5.2: Curriculum Management

Term	Description
Course Catalog	Database of courses offered at UCT.
Course List	A course list is a report that specifies all the students enrolled in all the classes for a specific course, in a particular year.
Grade Point Average (GPA)	An average percentage, weighted across all courses which have results (final grades)
Holds	Items preventing students from enrolling in classes e.g. a hold for an outstanding fee balance
To do lists	Checklist items assigned to a student  Example  If an applicant has not submitted their school leaving results to the Admissions Office, a checklist item will be assigned to the applicant in the system
Unit	Credit count
Academic Record	The academic record is intended to provide a view of the student's full UCT academic record.  Note  Academic records are printed and provided to the student by the Student Records Office



Carrea	A source record store meeter information such as faculty, and subject and
Course	A course record stores master information such as faculty and subject area
	Humanities Faculty (HUM), Political Studies(POL)
	What the course consists of e.g. lectures, tutorials, field trips
	1
	Courses are not tied to an academic year and are therefore not used for enrolment purposes
Course Offering	An instance of a course that uses the master data held in the course. A course
oodise onemig	offering has a catalogue number (the UCT course code) and can be scheduled as one or more classes into a term and session
Class	A class is a scheduled course offering and is linked to a specific academic year
	(referred to as a term in PS). Classes draw their information from courses. Unlike
	courses, they can be assigned times and venues.
	Students are enrolled into valid classes for a particular academic year (i.e.
	registration).
Term	registration).  Description
Term Run Control ID	<u> </u>
	Description  This is a unique value that is connected to specific parameters (criteria) for a report or process. It is user-defined.
Run Control ID	Description  This is a unique value that is connected to specific parameters (criteria) for a report or process. It is user-defined.  When you set your user preferences, your preferred values automatically appear
Run Control ID	Description  This is a unique value that is connected to specific parameters (criteria) for a report or process. It is user-defined.
Run Control ID	Description  This is a unique value that is connected to specific parameters (criteria) for a report or process. It is user-defined.  When you set your user preferences, your preferred values automatically appear in certain fields when you log into the system.
Run Control ID  User Preferences	Description  This is a unique value that is connected to specific parameters (criteria) for a report or process. It is user-defined.  When you set your user preferences, your preferred values automatically appear in certain fields when you log into the system.  User preferences can be changed at any time.
Run Control ID  User Preferences	Description  This is a unique value that is connected to specific parameters (criteria) for a report or process. It is user-defined.  When you set your user preferences, your preferred values automatically appear in certain fields when you log into the system. User preferences can be changed at any time.  Process Scheduler is the system within PeopleSoft that runs and manages processes and reports. This includes reports created in Crystal, PDF files and text

# 1.5.3: Campus Community

Term	Description
Extracurricular	Used at UCT to record a student's participation in activities external to UCT.
Activities	Example It can be used to specify that a student took a gap year to
	travel or to work.
Issuing Authority	The place where a student's visa was granted
Issuing Place	The company that issued the student's visa
Memberships	Memberships is used to indicate that a person in the Campus Community is a member of an organisation external to UCT
	Example If a student is a member of the Health Professional Council of
	South Africa, the system's Memberships page can be used to record his or her membership dates and membership number.

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Names	The Names page allows you to add an extra name type for a person. It also allows you to alter the entries for an existing name type.
	You can specify that a person used an alternative name on
	his or her senior certificate.
	Every person in PeopleSoft has a record for a primary name type and a preferred
	name. The primary name is the name that is in a person's ID document (his or her legal name). A preferred name is the name that is to be used in informal
	communications.
	When a new person is added to the system, it automatically creates both a primary and a preferred name. At this stage, these names are identical. You may need to update the preferred name, where necessary.
Personal Attributes	Home language information
Regional Details	Ethnic group information
Relationships	Stores relationships between two people within the Campus Community, or between
	a person in the Campus Community and someone external.
	UCT will use Relationships to store parent/guardian information for applicants and students under the age of 21 years.
Residency Data	Residency is used to record a student's fee payer status, i.e. international fee-payer or South African fee-payer.
Service Indicators	Service indicator functionality allows an individual to either be denied or have
	access to a particular service. At UCT, the uses of service indicators will include
	denying services such as enrolment and printing of transcripts to students who
	have not paid fees. Access for maintaining this functionality is limited to Faculties,
Term	have not paid fees. Access for maintaining this functionality is limited to Faculties,  Description
Term	have not paid fees. Access for maintaining this functionality is limited to Faculties,  Description  Admissions Office, Fees Office and International Academic Programmes Office (IAPO).
Term	have not paid fees. Access for maintaining this functionality is limited to Faculties,  Description  Admissions Office, Fees Office and International Academic Programmes Office
Term  Biographical Information	have not paid fees. Access for maintaining this functionality is limited to Faculties,  Description  Admissions Office, Fees Office and International Academic Programmes Office (IAPO).  When a service indicator has been assigned to an individual, an icon will appear on system pages related to that individual. Details relating to the service indicator can
Biographical	have not paid fees. Access for maintaining this functionality is limited to Faculties,  Description  Admissions Office, Fees Office and International Academic Programmes Office (IAPO).  When a service indicator has been assigned to an individual, an icon will appear on system pages related to that individual. Details relating to the service indicator can be viewed by clicking the service indicator icon.
Biographical Information Campus Community	have not paid fees. Access for maintaining this functionality is limited to Faculties,  Description  Admissions Office, Fees Office and International Academic Programmes Office (IAPO).  When a service indicator has been assigned to an individual, an icon will appear on system pages related to that individual. Details relating to the service indicator can be viewed by clicking the service indicator icon.  Personal information of a student.  Individuals and organisations are the foundation of Student Administration. Use Campus Community to create records for individuals and organisations that make up your institution's community. Thereafter, Campus Community can be used to update, maintain, and track information about the individuals and organisations associated with the institution. Campus Community is used to store the personal information of applicants, registered students and certain categories of academic staff (such as supervisors of postgraduate students). Among the organisations recorded in Campus Community will be high schools, other tertiary institutions and donor organisations.
Biographical Information Campus	have not paid fees. Access for maintaining this functionality is limited to Faculties,  Description  Admissions Office, Fees Office and International Academic Programmes Office (IAPO).  When a service indicator has been assigned to an individual, an icon will appear on system pages related to that individual. Details relating to the service indicator can be viewed by clicking the service indicator icon.  Personal information of a student.  Individuals and organisations are the foundation of Student Administration. Use Campus Community to create records for individuals and organisations that make up your institution's community. Thereafter, Campus Community can be used to update, maintain, and track information about the individuals and organisations associated with the institution. Campus Community is used to store the personal information of applicants, registered students and certain categories of academic staff (such as supervisors of postgraduate students). Among the organisations recorded in Campus Community will be high schools, other tertiary institutions and



System / EMPL ID	Every person who has been added to Campus Community will have a unique system ID. On the search pages, fields that ask for ID or Empl ID are asking for this value. A system ID is generated by the system and consists of digits only.    Example 1074926
User ID	A user ID is the sign-in name that you use to access the system. This is equivalent to your eight digit staff number or your temporary staff number.    Example   01406221 or T0010178

#### 1.5.4: View Students Fee Account

Term	m Description	
Account Summary	A summary of a student's fee account information.	
Business Unit	University of Cape Town, <b>UCT01</b> .	

#### 1.6: Understanding Student Life Cycle at UCT

**Student Applies To UCT:** Applicants can apply to UCT via the Online Applications function on the UCT website. Hard copy applications are captured into the system via the **Rapid Capture Component** (**RACC**) in PeopleSoft by the Admissions Office. All applications will have a row of **APPL** (application) status on their record with a first (**FRST**) and/or second (**SCND**) application choice. The applicant's record will then be assessed by the respective Faculty for a possible offer.

**Admitted by Faculty:** If an applicant meet the requirements for admission at UCT, the respective Faculty will change the applicant's status to **ADMIT/FIRM** (Admit Firm Offer) or **DATA/CONF** (Data Change Offer Confirmed) where a conditional offer is confirmed. Once an offer/s has been made (an applicant can apply to two programmes at UCT), the Admissions Office will indicate that the applicant has accepted UCT's offer by adding a **DEIN** (Intention to Matriculate) row on their record where applicable.

**Registered by Faculty:** Matriculation is the process whereby a student record is created for an applicant. Matriculation and Term Activation is necessary in order to "activate" and register/enrol the student onto a programme and plan at UCT, thereby making applicants students on the system.

**Enrolled into Classes:** The Faculties will then enrol students into courses. Up until the Friday of the first week of term, students can make changes to their programmes of study and courses for various reasons without fee penalties. This first week is also known as the change of curriculum week.

**Student Records Maintenance:** After registration and change of curriculum week, faculties will start assessing and cleaning up students' records.

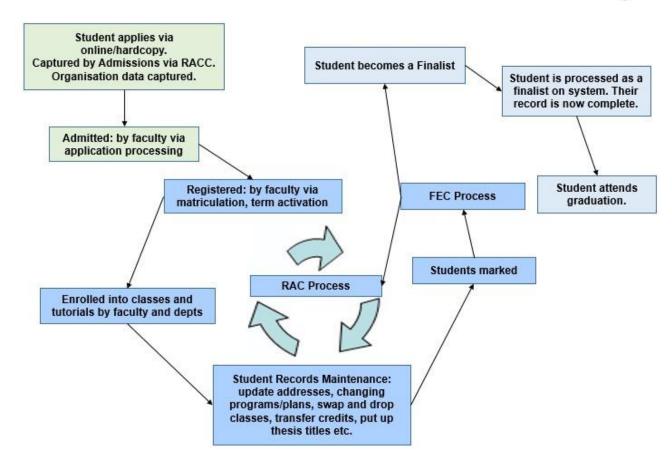
**Students Marked:** Students will be examined with various assessments designed for each programme offered. Approved exam results will be captured by departmental administrators. The results will then be published on the department's notice boards and student grades in PeopleSoft via Student Self Service.

**FEC Process, Student Becomes a Finalist and Attends Graduation:** Students graduate after they have completed the requirements of their programmes. All graduates will receive an official academic record (Official Transcript) from the Student Records Office.



**RAC Process:** Students who did not complete certain academic requirements for the academic year will go through a Readmissions Appeal Process.





#### 1.7: Academic Terms at UCT

The main academic term (11X1) at UCT is from February to November. Health Sciences courses start earlier in January. There are three terms that students are enrolled into, namely the Full Year, Winter Term and Summer Term.

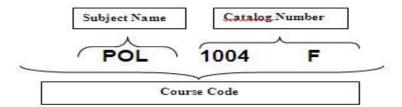
There are three sessions into which courses are scheduled: the full year, Semester 1 and Semester 2. Summer Term and Winter Term courses occur annually in vacation period in June and December.

	Academic Terms: 1221		
Sessions	Full Year (1) 1221	Winter Term 1223	Summer Term 1225
Ses	Semester 1		Cont. Ed Third Term*
	Semester 2		1220

<sup>\*</sup>This occurs between semesters and offers students the opportunity to gain course credits. Thus semester courses are compressed into a four-week block of lectures that occur during June/July (Winter Session) and November/December (Summer Session).



#### 1.7.1: Course Code Structure



The last letter of the Course Code denotes the session in which the course is offered.

F – First Semester, S – Second Semester, W/H/X/Z– full year.

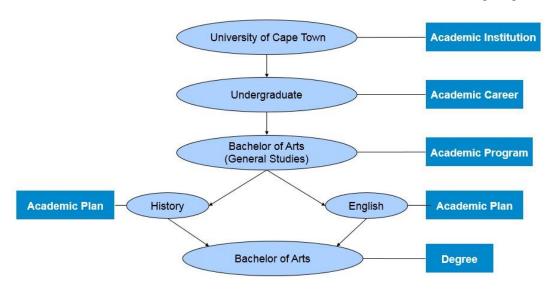
#### 1.8: Academic Structure

UCT offers a full range of undergraduate and postgraduate programmes in six faculties: Commerce, Engineering and the Built Environment, Health Sciences, Humanities, Law and Science. Undergraduate programmes are first degrees such as certificates, diplomas and degrees.

Postgraduate programmes are also pursued for higher qualification by students who have accomplished their first degree programmes. Postgraduate programmes consist of postgraduate diplomas, Honours degrees, Masters and Doctoral programmes.

In PeopleSoft terms, an undergraduate and postgraduate degree refers to the academic career that determines the level of study of a student e.g. Masters / Bachelors. An **Academic Programme** refers to the qualification the student is enrolled into e.g. Masters of Education / Bachelor of Commerce. Programmes have majors or specialisations known as **Plans** in PeopleSoft e.g. Adult Education / Accounting. Once a student has completed the requirements in their programmes, they can qualify for the award of the degree.

All faculties are supported by the Centre for Higher Education Development (CHED) for student development, by the Information Communication Technology Services (ICTS) for computing services, by UCT Libraries which offers a rich and diverse collection of study and research materials, and by Student Affairs for wellness, housing and residence life and to cater for students with disabilities. Refer to the following diagram.



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# **Section 2: Basic Navigation**

This section will cover the following so that you may familiarise yourself with navigating the system:

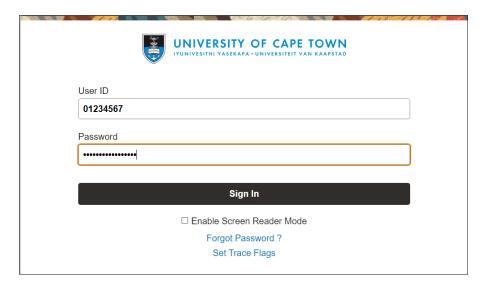
- Logging in and out
- · Understanding navigational icons
- Open a new window
- · Set up user defaults

#### 2.1: Logging In and Out

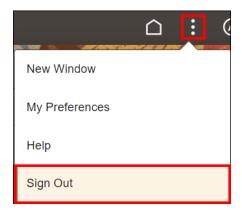
In order to login in PeopleSoft, you must have an eight-digit staff number and a network password.

- Go to the UCT website: www.uct.ac.za
- · Click on the Staff tab
- Scroll down and click on the Login to PeopleSoft Student Administration System hyperlink

You will be required to enter Staff Number and Network Password.



Your Staff Homepage will appear



To sign out, click on the Actions List icon and select Sign Out



#### 2.2: Navigational Icons

In the top right corner, you will notice the three navigational icons:



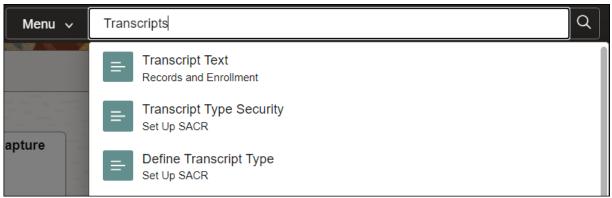
# 2.2.1: Home Icon

Clicking on this will take you back to your staff homepage.



# 2.2.2: Global Search Icon

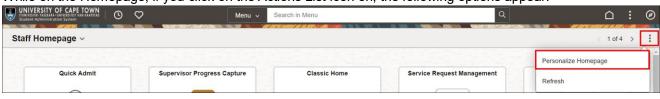
You can search for various components on PeopleSoft by typing in the search bar and clicking on the **Search** icon.



# 2.2.3: Actions List Icon

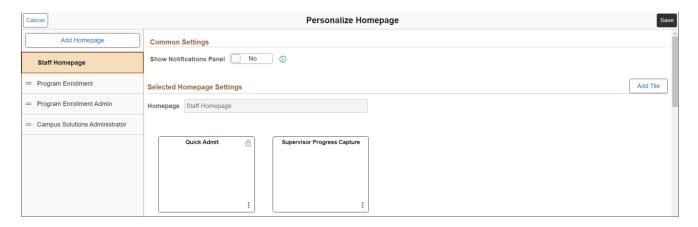
You can use the **Actions List** to personalise your navigation.

While on the Homepage, if you click on the Actions List icon on, the following options appear:

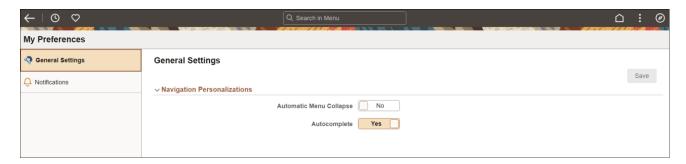


Personalize Homepage – this will allow you to edit the existing tiles on your homepage

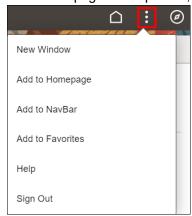




- My Preferences this allows you 2 options:
  - 1. **Automatic Menu Collapse** Enabling this personalization causes the left structure menu in **Classic Home** to automatically collapse when a transaction is selected.
  - 2. **Autocomplete** Autocomplete is enabled for any field with a prompt edit defined for it. The system will do a prompt lookup as you type to suggest appropriate values.

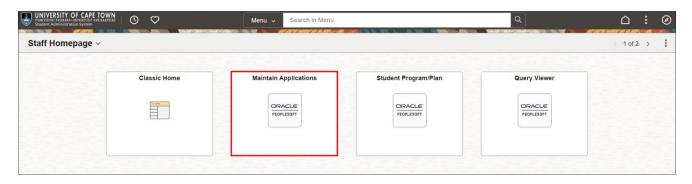


While on a page in PeopleSoft, if you click on the Actions List icon on, the following options appear:



Add to Homepage – select the homepage you would like the PeopleSoft page e.g. Maintain Applications to be added on and it will appear as a tile on your Staff Homepage



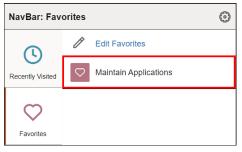


Note

Add to NavBar – the page will appear as a tile in your NavBar.

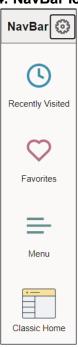


Add to Favourites – the page will appear in your Favourites.





# 2.2.4: NavBar Icon



NavBar Menu Description		
Recently Visited	This stores up to 10 of your most recently accessed pages on PeopleSoft.	
This will include the pages that you have added to favourites.  You may edit your favourites by clicking on <b>Edit Favourite</b> . You will be able the sequence in which your favourites appear as well as remove previous favourites. You may also rename the favourite.		
Favorites	Select the Save button after editing or deleting favorites to apply your changes.    Favorites   2 rowe	
NavBar Menu	Description	
Menu	The Menu displays a list of PeopleSoft screen options that you should be familiar with, furthermore the menu list is in alphabetical order. When you click on an item in the menu, it will expand the subcategories options. A category is indicated by an arrow icon	
NavBar: Menu 💿	To go back to a category, click on the path displayed in the Menu.	
Recently Visited Personal Information		
Favorites  Add/Update a Person  Biographical >		

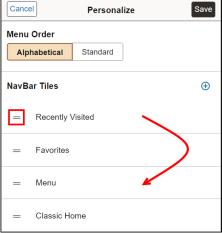


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NavBar ۞

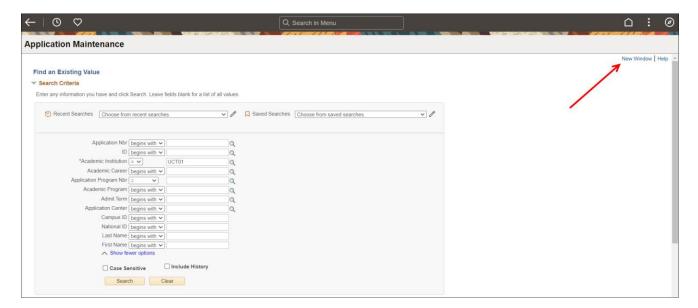
You can personalise the **NavBar** by clicking on the **Personalise Navbar** icon

. After which you can drag and drop to reorder the existing tiles.



#### 2.2: Opening a New Window

After you have navigated to a page on PeopleSoft, to open a new window, click on the New Window hyperlink.

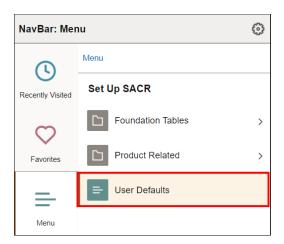


#### 2.3: Set Up User Defaults

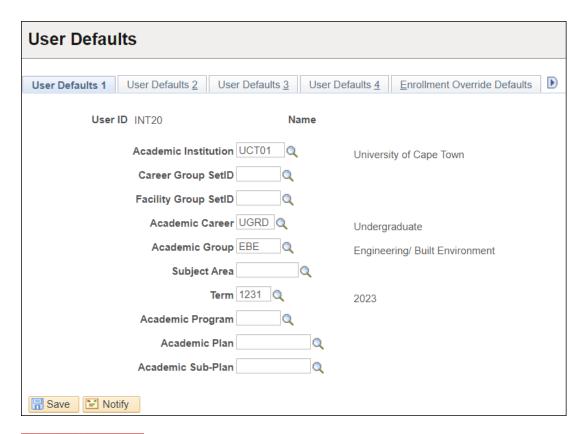
User defaults can be set up in PeopleSoft to display default values on certain pages in PeopleSoft e.g. the Term on the **Quick Enrol a Student** page.

Navigational path: Set Up SACR>User Defaults





- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Set Up SACR category
- · Click on User Defaults



You may setup user defaults to fields that are relevant to your operational role.

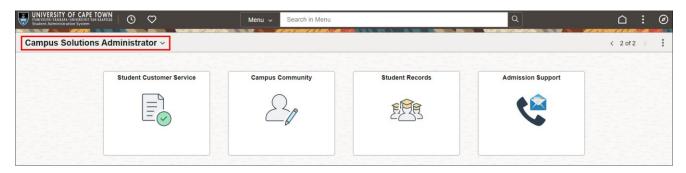
For example, if you deal with undergraduate students, set your Career to UGRD (see above screenshot).



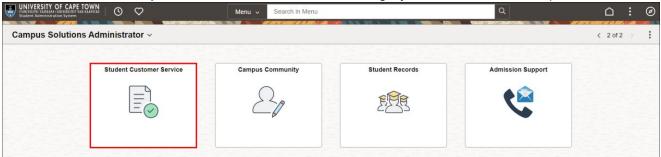
# **Section 3: Campus Solutions Administrator**

You will be able to view student information in PeopleSoft such as a student to do lists, class schedule, emergency contact numbers, grades, academic records, personal information, class search, course counts by using the Self Service function.

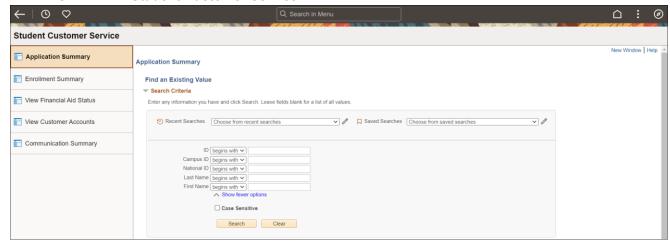
#### 3.1: Viewing Student Personal Information



Select the Campus Solutions Administrator category in the main menu drop-down



• Click on the Student Customer Service tile



The Student Customer Service tile allows to you view the **Application Summary, Enrolment Summary, View Financial Aid Status, View Customer Accounts and Communication Summary.** 



The search page exists in all PeopleSoft modules to retrieve existing data on the Peoplesoft database. To perform a search in PeopleSoft you may use the following fields: PeopleSoft ID, Campus ID, National ID, Last Name and First Name.

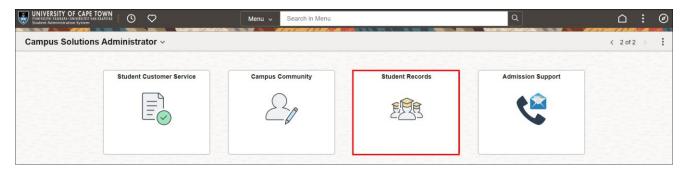
- · Click on the Search button
- Click on the Application Summary category
- Enter the student number into the Campus ID or Peoplesoft Id
- · Click on the Search button

### **▶** Note

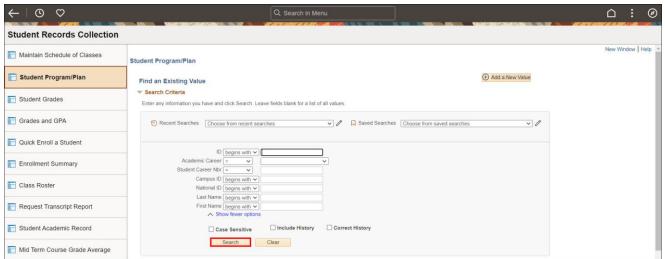
The search page exists in all PeopleSoft modules to retrieve existing data on the PeopleSoft database. To perform a search in PeopleSoft you may use the following fields: **PeopleSoft ID**, **Campus ID**, **National ID**, **Last Name** and **First Name**.



#### 3.2 Student Records Tile



Click on the Student Records tile

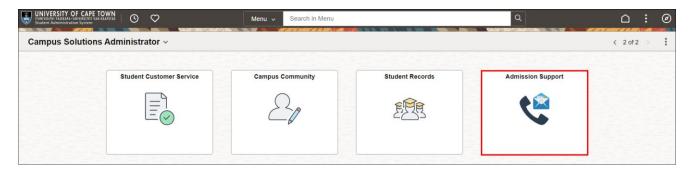




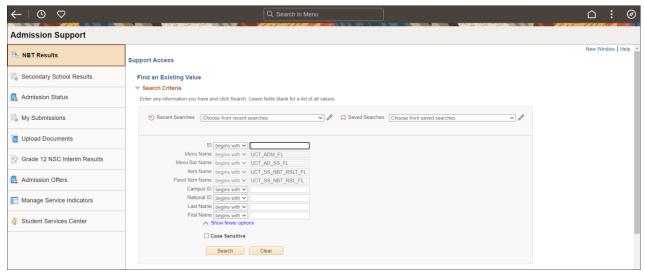
The student records tile allows you to view the Student Program/Plan, Student Grades, Grades and GPA, Enrollment Summary, Class Roster, Request Transcript Report, Student Academic Records and Mid Term Course Grades



#### 3.3 Admissions Tile



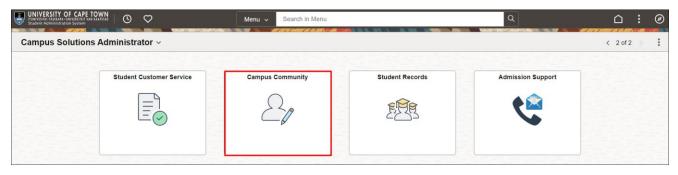
Click on the Admissions Tile



# **▶** Note

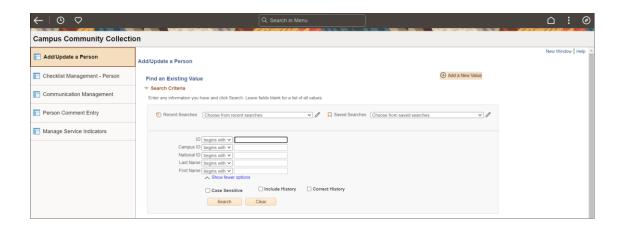
The Admission Support tile allows you to view applicant information. You can view an applicants NBT Results, Secondary School Results, Admission Status, My Submissions (documents that the applicant submitted), Upload documents, Grade 12 Interim Results, Admission Offers, Manage Service Indicators and Student Services Centre

## 3.4 Campus Community Tile



Click on Campus Community





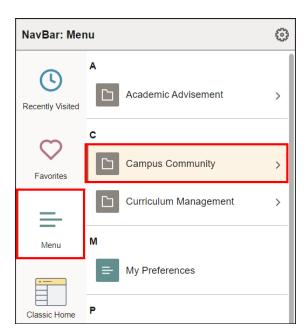
The Campus Community tile allows you to Add/Update a Person biographical details,

Addresses and Regional information. The Communication Management screen allows you to view the communication sent to the student and you can view the service indicators on the student record under Manage Service Indicators



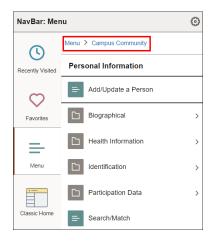
# **Section 4: Navigating to Campus Community**

The Campus Community function is used to view a student's personal information and service indicators.



#### 4.1: Viewing Personal Information

#### Navigational path: Campus Community>Personal Information



- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category

The Personal Information component contains the following functionalities:

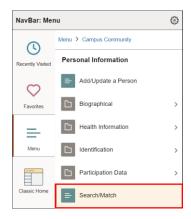
- · Performing a Search Match
- Biographical Information Student's personal information
- Identification Data Student's citizenship and residency
- Participation Data Student's affiliations in UCT clubs and societies



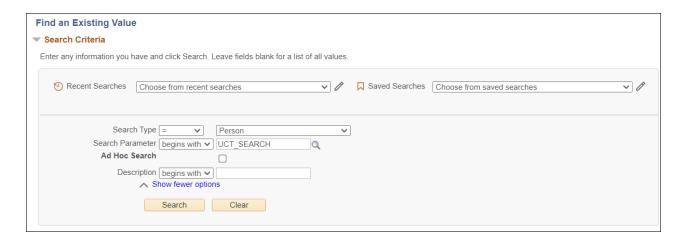
#### 4.1.1: Performing a Search Match

The **Search Match** functionality enables you to perform a search to prevent duplicate records from being created in the system.

#### Navigational path: Campus Community>Personal Information>Search Match

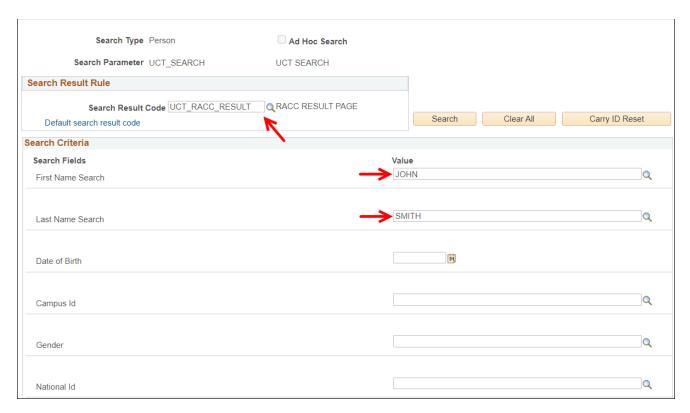


- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- Click on Search/Match



- Select Person in the Search Type dropdown box
- Enter UCT\_SEARCH in the Search Parameter Lookup field
- · Click on the Search button



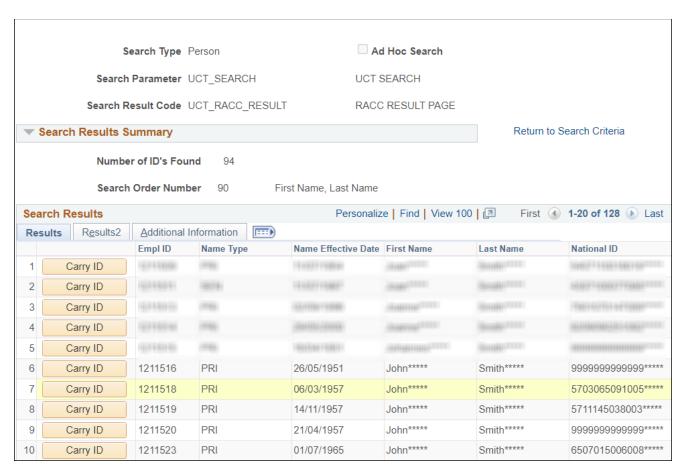


- Enter UCT\_RACC\_RESULT in the Search Result Code field
- Enter student first name in the First Name Search field
- Enter student last name in the Last Name Search field
- · Click on the Search button

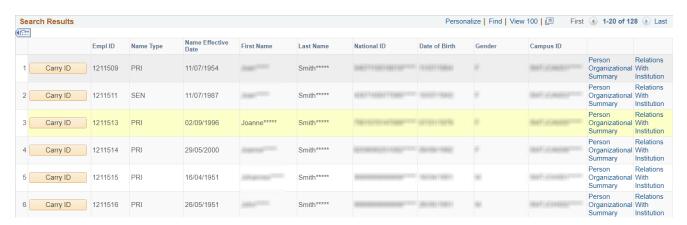
Enter the first two search fields, First Name Search and Last Name Search. To move on to the next field, press the tab key on your keyboard. Clicking on the "tab" key verifies the search criteria you have entered against the PeopleSoft database.

A Search Results page appears





You will notice that on the **Search Results** page, the entered name as well as similar names are displayed. You can also view more information on these records by clicking on the **Show all columns** icon.



# ▶ Note

When you click on the **Carry ID** button in PeopleSoft and navigate to a search page in PeopleSoft, PeopleSoft will remember the ID.

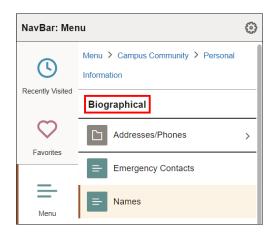


#### 4.1.2: Biographical Information

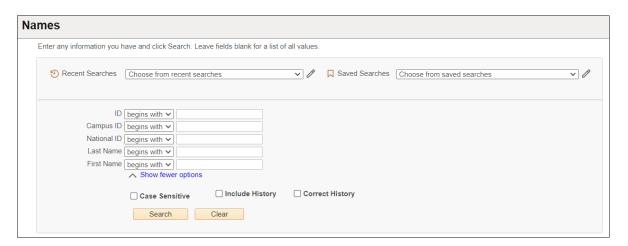
Biographical Information contains the following information about student:

- Names
- Emergency Contact Numbers
- Addresses/Phones/Electronic Addresses
- · Personal Attributes such as languages and communication preferences
- Relationships
- · Student Bank Account Details

#### Navigational path: Campus Community>Personal Information>Biographical>Names

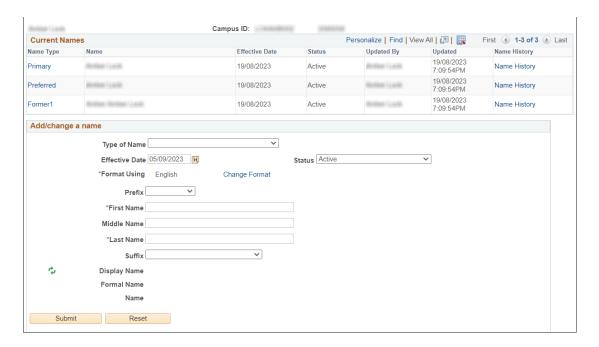


- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- Click on the Biographical category
- Click on Names



- Enter the student number on the Campus ID field.
- · Click on the Search button



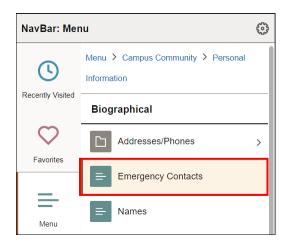




Student's primary and preferred names are displayed.

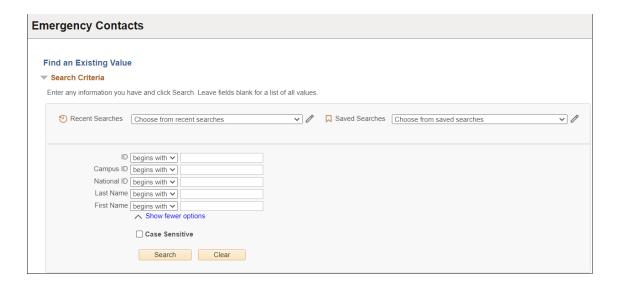
#### 4.1.3: Emergency Contacts

Navigational path: Campus Community>Personal Information>Biographical>Emergency Contacts

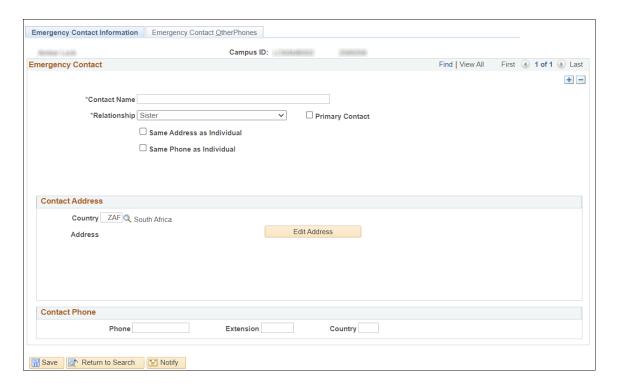


- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- Click on the Biographical category
- Click on Emergency Contacts

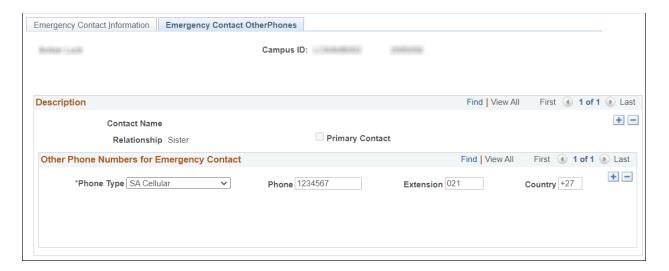




- Enter the student number on the Campus ID field
- Click on the Search button



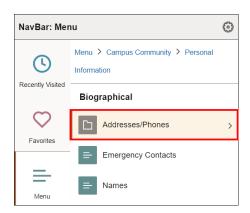




The student's emergency contact's details are displayed.

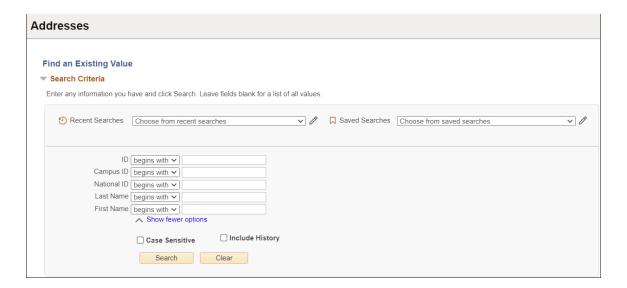
#### 4.1.4: Addresses

Navigational path: Campus Community>Personal Information>Biographical>Addresses/Phones> Addresses

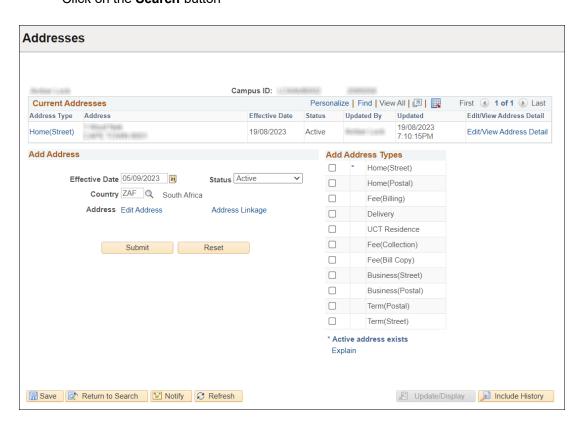


- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- Click on the Biographical category
- Click on the Addresses/Phones category
- Click on Addresses





- · Enter the student number on the Campus ID field
- Click on the Search button



The student's addresses will be displayed. To view all addresses for the student, click on the View All hyperlink.

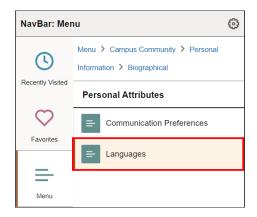
# **►** Note

When changing a student's address, the system will validate the postal code with the town / city entered in the address field. Please make sure that the correct town / city and postal code is entered.

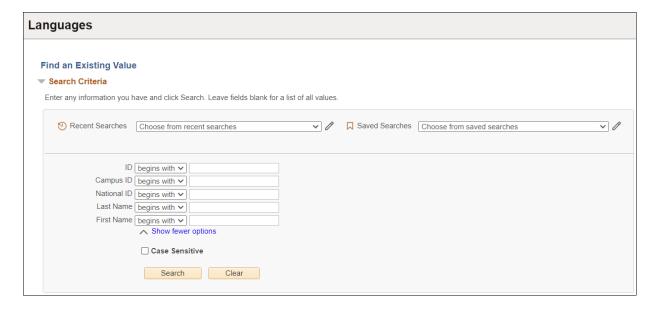


#### 4.1.5: Languages

Navigational path: Campus Community>Personal Information>Biographical>Personal Attributes> Languages



- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- · Click on the Biographical category
- Click on the Personal Attributes category
- Click on Languages



- Enter the student number on the Campus ID field
- · Click on the Search button



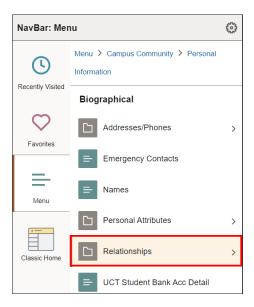
Languages is for viewing Student's preferred language.





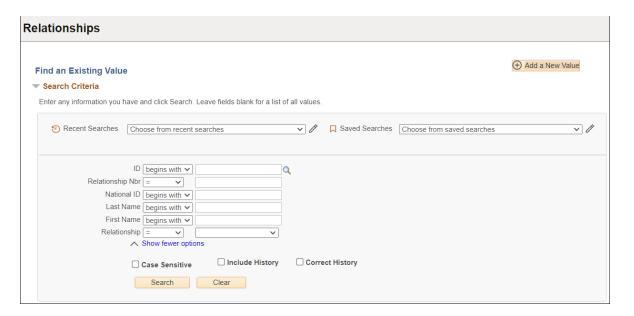
#### 4.1.6: Relationships

Navigational path: Campus Community>Personal Information>Biographical>Relationships> Relationships



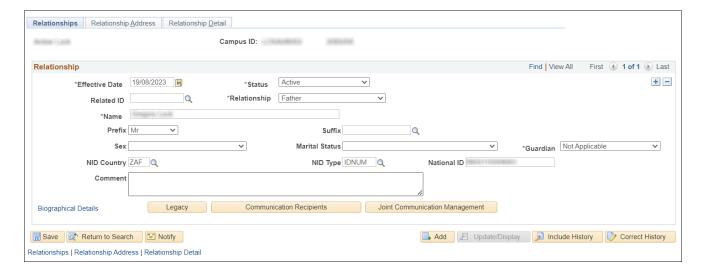
- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the **Personal Information** category
- Click on the Biographical category
- Click on the Relationships category
- Click on Relationships





- Enter the student number on the Campus ID
- Click on the Search button

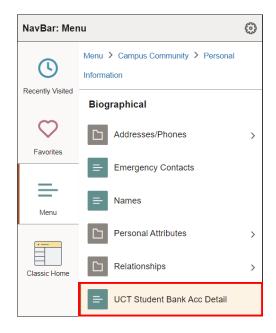
The screenshots below displays parent/guardian information such as address, contact number and electronic address.



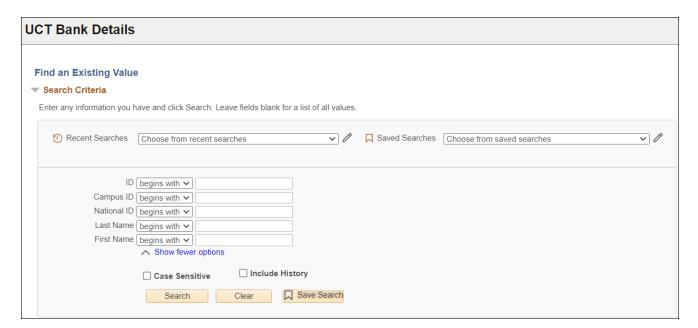


#### 4.1.7: UCT Student Bank Account Details

Navigational path: Campus Community>Personal Information>Biographical>UCT Student Bank Acc Details



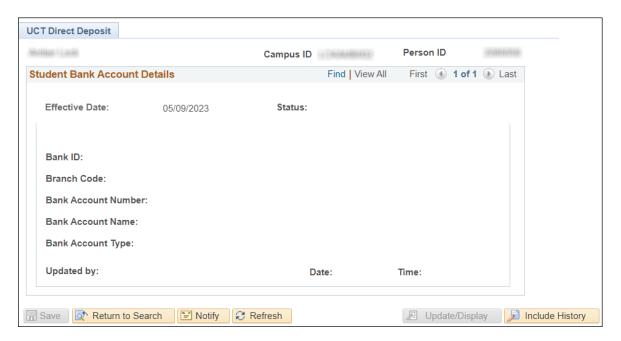
- · Click on the NavBar icon
- · Click on the Navigator tile
- Click on the **Campus Community** category
- Click on the Personal Information category
- Click on the Biographical category
- · Click on UCT Student Bank Acc Detail



- Enter the student number on the Campus ID field
- Click on the Search button



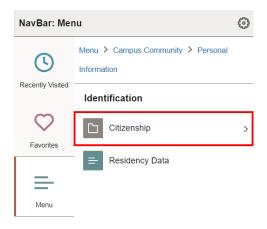
The Student Bank Acc Details page is displayed below.



#### 4.1.8: Identification Data

The Identification component displays citizenship, passport information and residency data of a student.

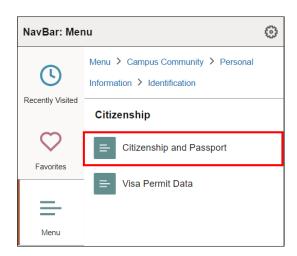
## Navigational path: Campus Community>Personal Information>Identification



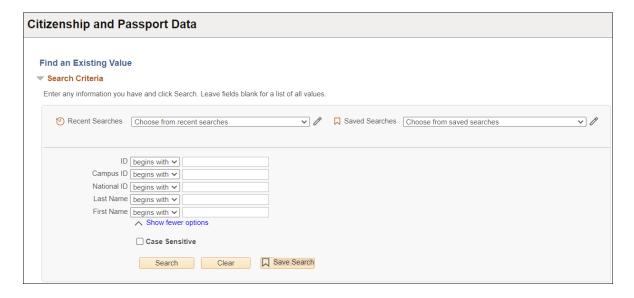


#### 4.1.8.1: Citizenship and Passport

Navigational path: Campus Community>Personal Information>Identification>Citizenship>Citizenship and Passport



- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- · Click on the Identification category
- Click on the Citizenship category
- Click on Citizenship and Passport

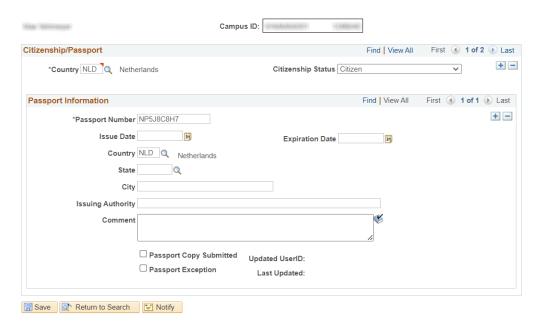


- Enter the student number on the Campus ID field
- · Click on the Search button

## **▶** Note

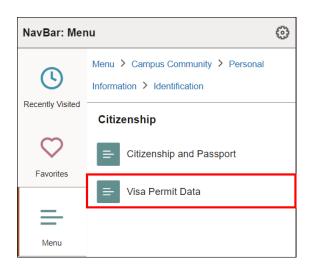
On the **Citizenship/Passport** page you can view a student's citizenship and passport numbers.





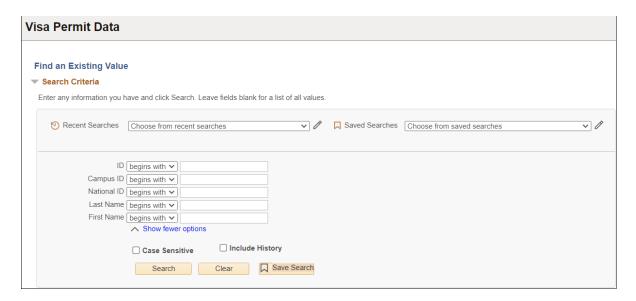
#### 4.1.8.2: Visa Permit Data

Navigational path: Campus Community>Personal Information>Identification>Citizenship>Visa Permit Data



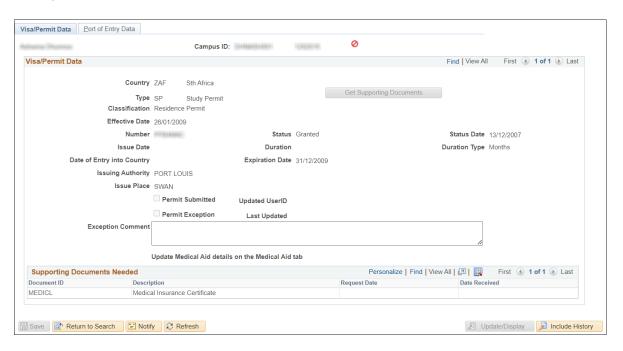
- · Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- Click on the Identification category
- Click on the Citizenship category
- Click on Visa Permit Data





- Enter the student number on the Campus ID field
- Click on the Search button

The **Visa/Permit Data** tab displays the type of visa, the issuing place and the expiry date of the permit.

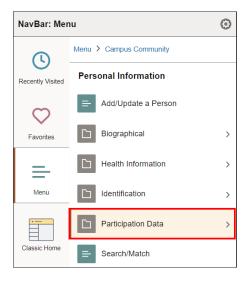




#### 4.1.9: Participation Data

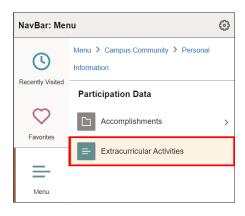
The **Participation Data** component enables you to view student's extracurricular activities and affiliations in UCT clubs and societies (e.g member of the Badminton Club).

## Navigational path: Campus Community>Personal Information>Participation Data



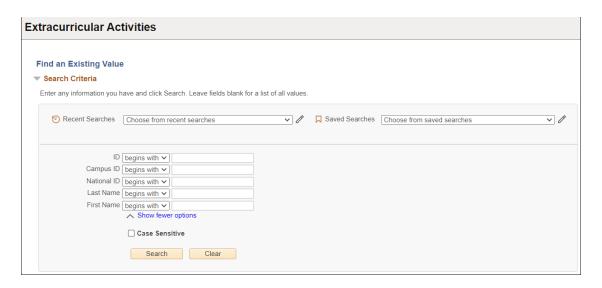
#### 4.1.9.1: Extracurricular Activities

# Navigational path: Campus Community>Personal Information>Participation Data> Extracurricular Activities



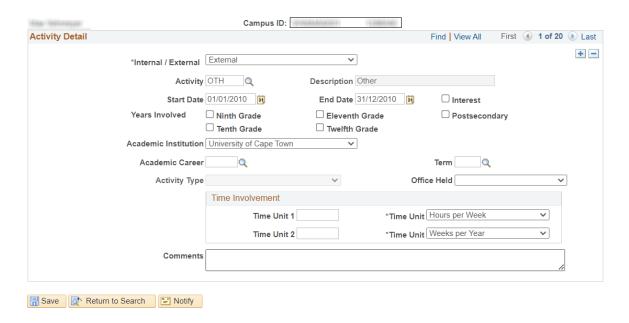
- Click on the NavBar icon
- Click on the Navigator tile
- Click on the **Campus Community** category
- Click on the Personal Information category
- Click on the Participation Data category
- Click on Extracurricular Activities





- Enter the student number on the Campus ID field
- Click on the Search button

In the following Extracurricular Activities page, it shows the student was employed from 2010 - 2010.



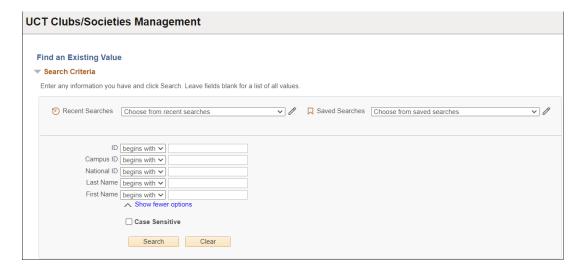


#### 4.1.9.2: UCT Clubs & Societies

Navigational path: Campus Community>Personal Information>Participation Data>Accomplishments> UCT Clubs/Societies Management



- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information category
- Click on the Participation Data category
- · Click on the Accomplishments category
- Click on UCT Clubs/Societies Management



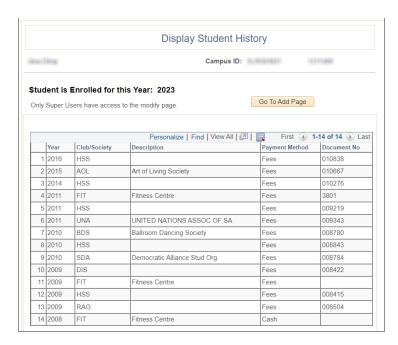
- Enter the student number on the Campus ID field
- · Click on the Search button

## ▶ Note

On the Accomplishments category, you will find a UCT Clubs and Societies Report for viewing students who have joined UCT Clubs / Societies. The following screenshot shows that the student was affiliated with the Ballroom Dancing Society.

V1.3

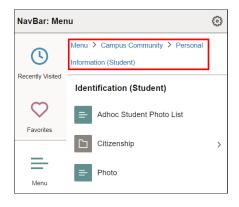




#### 4.1.10: Personal Information (Student)

The Personal Information (Student) component enables you to view a student's photo and affiliations in UCT clubs and societies (e.g member of the Badminton Club).

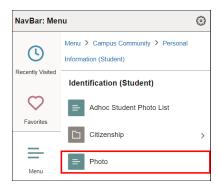
### Navigational path: Campus Community>Personal Information (Student)



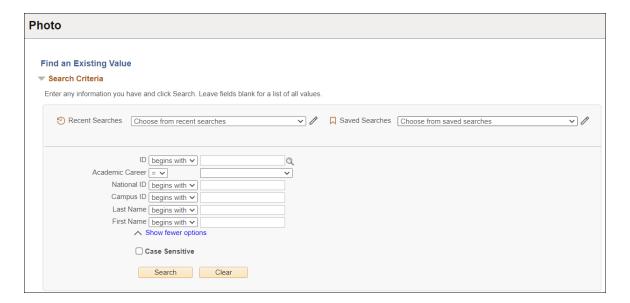


## 4.1.10.1: Downloading an Individual Photo

#### Navigational path: Campus Community>Personal Information (Student)>Identification (Student)>Photo



- Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information (Student) category
- · Click on the Identification (Student) category
- · Click on Photo



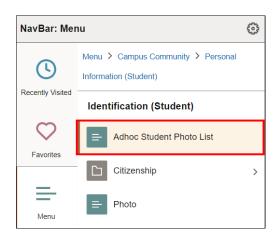
- Enter the student number on the Campus ID field
- A Photograph page appears



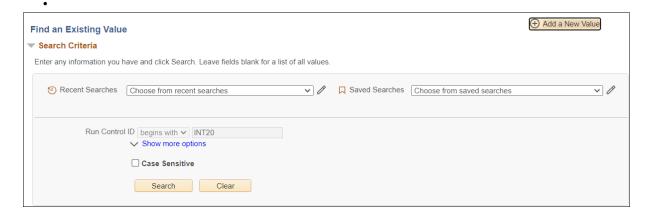


### 4.1.10.2: Downloading an Adhoc Student Photo List

Navigational path: Campus Community>Personal Information (Student)>Identification (Student)>Adhoc Student Photo List



- Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Campus Community category
- Click on the Personal Information (Student) category
- Click on the Identification (Student) category
- Click on Adhoc Student Photo List



Click on the **Add a New Value** tab if this is the first time you are running this process



Your **Run Control ID** will be your username i.e. your eight digit staff number.

Click on the Add button

## ▶ Note

Alternatively, use an existing Run Control ID by clicking on Find an Existing Value, Search and select an existing Run Control ID from the search results lists.

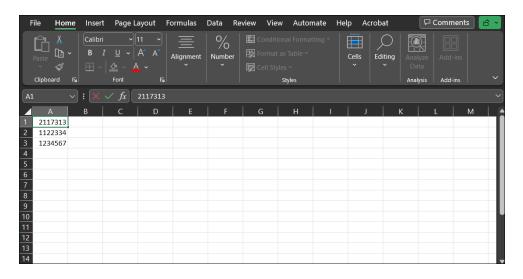
The Adhoc Student Photo List page appears



- Enter a Report Title Name on the \*Report Title field
- Select UCT01 from the \*Institution lookup button
- Select **Term** from the \***Term** lookup button
- · Click on the Run button

## ▶ Note

Student numbers must be captured on a blank spreadsheet before upload. The spreadsheet file must be in .CSV format. You will have to browse for the file to be uploaded and then click the **Upload** button. See spreadsheet as illustrated:

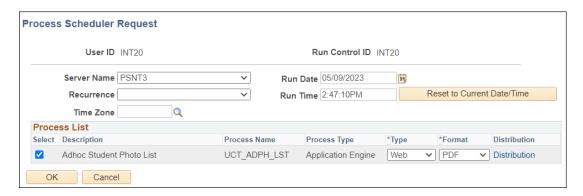


A File Attachment window appears





- Browse for the .CSV file by clicking on the Choose File button
- Click on the Upload button
- A Process Scheduler Request page appears

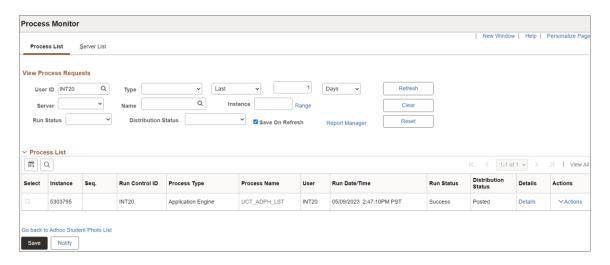


- Select PSNT3 from the Server Name dropdown box
- Please note that the \*Type is set to Web and \*Format to PDF
- Click on the **OK** button
- Click on the Process Monitor hyperlink



You can also access the Process Monitor via

#### PeopleTools>Process Scheduler>Process Monitor

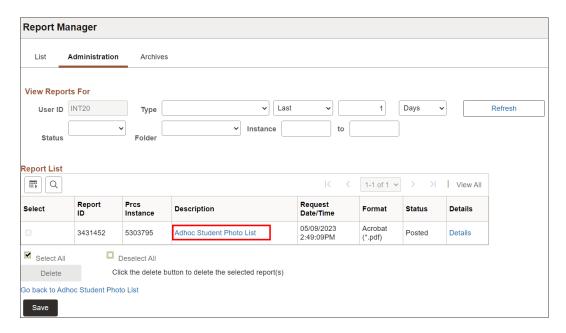


- You will be required to monitor the process on the Process List tab
- Click on the Refresh button
- The Run Status must read Success and the Distribution Status must read Posted

V1.3

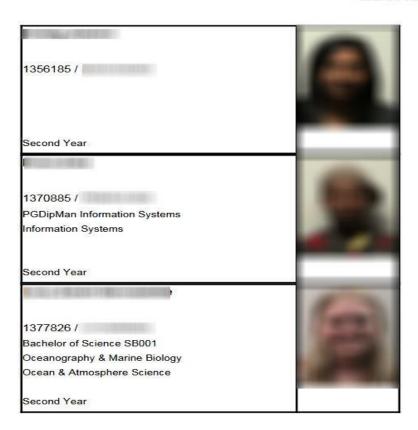


- Click on the Go back to Adhoc Student Photo List hyperlink
- Click on the Report Manager hyperlink



Under the Administration tab, click on the PDF hyperlink

#### **EDN1001H**



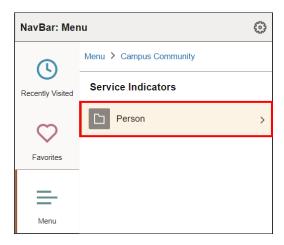


## 4.2: Viewing Service Indicators

A service indicator is a condition or flag that is recorded against a student's record. It can be negative or positive. A negative service indicator will be recorded against a student that owes fees and international students.

## 4.2.1: Navigating to Service Indicators

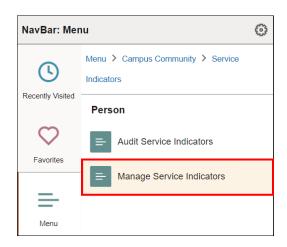
#### **Navigational path: Campus Community>Service Indicators**



## **▶** Note

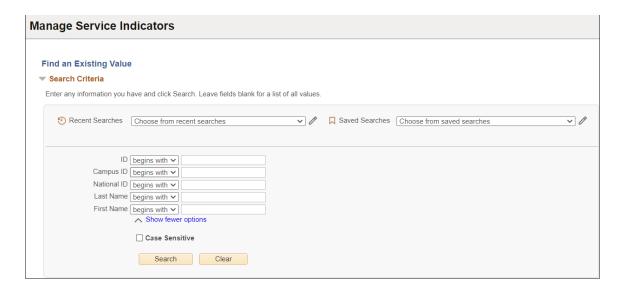
On the Service Indicators hyperlink you will find the Audit Service Indicators hyperlink that enables auditing of service indicators. Only certain users will have access on this e.g. the Fees Office, IAPO and the Admissions Office.

#### Navigational path: Campus Community>Service Indicators>Person>Manage Service Indicators

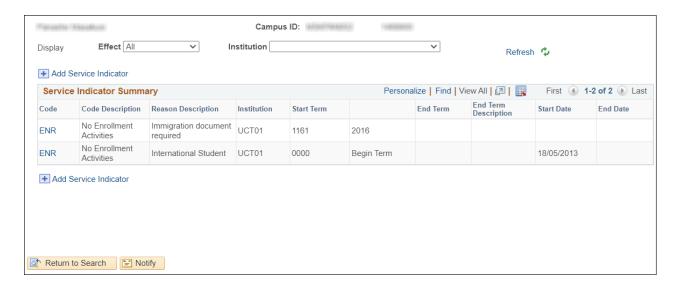


- Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Campus Community category
- Click on the Service Indicators category
- Click on the **Person** category
- Click on Manage Service Indicators





- Enter the student number on the Campus ID field
- Click on the **Search** button

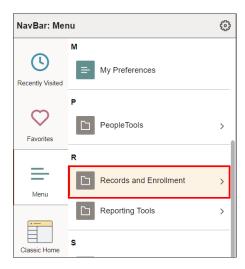


A student who has a negative service indicator will have a icon next to their EMPL ID throughout their record on Peoplesoft. A student with a positive service indicator will have a icon next to their EMPL ID throughout their record on Peoplesoft. For Example: 1252515 or ID: 1592186



## **Section 5: Navigating to Records and Enrollment**

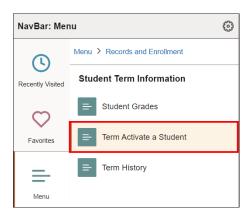
The **Records and Enrollment** page enables you to view a student's registration information such as the current term for which they are registered at UCT.



#### 5.1: Term Activate a Student

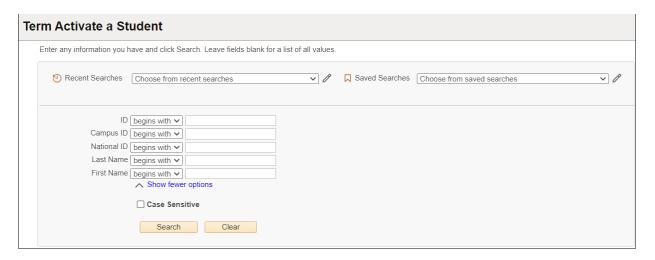
A student is term activated by the faculty office once they have been made an offer to study at the University and a student record has been created for them in PeopleSoft via the Matriculation process. This process is done annually to activate the student for each year they enrol.

#### Navigational path: Records and Enrollment>Student Term Information>Term Activate a Student



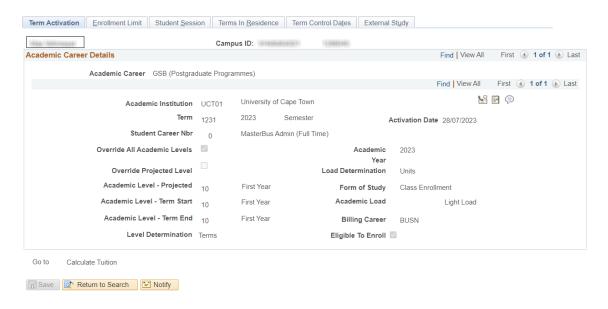
- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Records and Enrollment category
- Click on the Student Term Information category
- Click on Term Activate a Student





- Enter the student number on the Campus ID field
- Click on the Search button

You can also view other Careers and Terms for which a student has been registered at UCT by clicking on the **Previous** or **Next** arrows First 1 of 3 Last . Click on the **Return to Search** button to go back to the **Search Parameters** page.

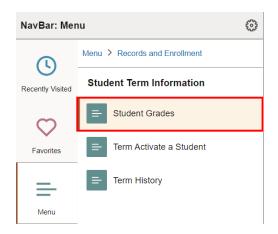




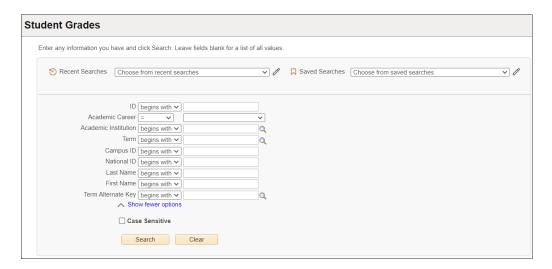
## 5.2: Viewing Student Grades via Records and Enrollment

The **Student Grades** hyperlink enables you to view marks obtained by a student for all courses that they are registered in per term as well as their GPA.

#### Navigational path: Records and Enrollment>Student Term Information>Student Grades

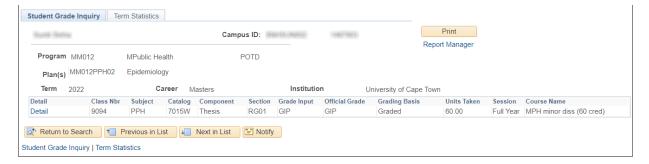


- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Records and Enrollment category
- Click on the Student Term Information category
- · Click on Student Grades



- Enter the student number on the Campus ID field
- Click on the Search button



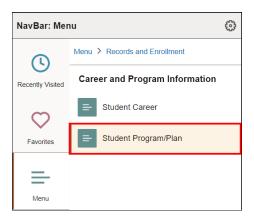


You can view other terms for the student by clicking on the **Return to Search** button to go back to the **Search Parameters** page.

## 5.3: Viewing Student Program/Plan

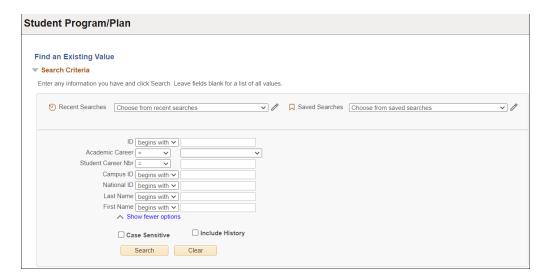
The **Student Program/Plan** hyperlink enables you to view a student's academic program and plan information.

Navigational path: Records and Enrollment>Career and Program Plan Information>Student Program Plan



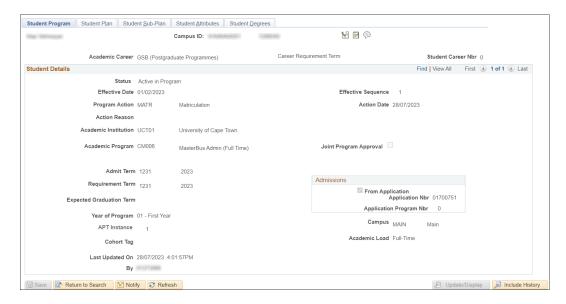
- · Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Records and Enrollment category
- Click on the Career and Program Information category
- Click on Student Program/Plan





- Enter the student number on the Campus ID field
- · Click on the Search button

You will be required to select the appropriate career in which the student is registered for.

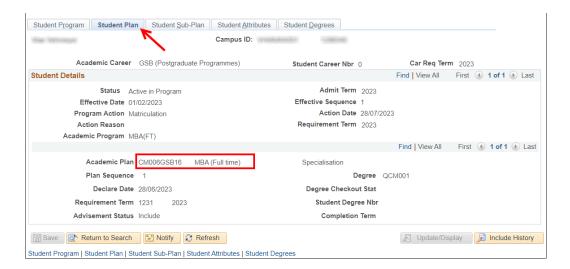


· Click on the Student Plan tab



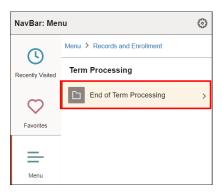
On the Student Plan tab, you can view the student's academic plans as displayed in the screenshot below.





#### 5.4: Useful reports

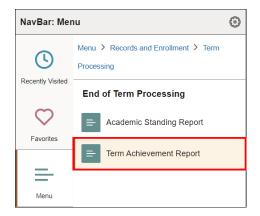
There various reports that you can run, such as the **Term Achievement Report** and **Academic Standing Report in PeopleSoft**.



### 5.4.1: Term Achievement Report

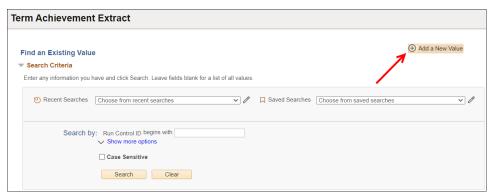
The **Term Achievement Report** can be used to access information on students enrolled in a particular programme. This report also contains information about student's scholarships, population group, South African citizenship status, GPA, enrolled courses passed etc.

Navigational path: Records and Enrollment>Term Processing>End of Term Processing>Term Achievement Report





- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Records and Enrollment category
- Click on the Term Processing category
- Click on the End of Term Processing category
- Click on Term Achievement Report



• Click on the Add a New Value tab if this is the first time you are running this process

## **▶** Note

The **Run Control ID** field will be the name of the process that you are about to download. When entering the **Run Control ID**, do not leave spaces between words. You may use an underscore in place of a space (\_). You can use an existing **Run Control ID** if you requested the same report previously.

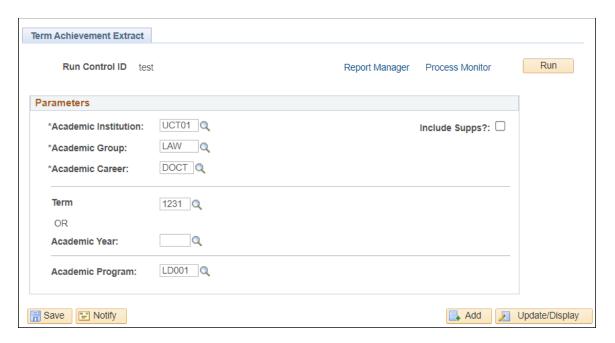
- Enter report name in the Run Control ID field
- Click on the Add button

# **▶** Note

Alternatively, use an existing Run Control ID by clicking on Find an Existing Value, Search and select an existing Run Control ID from the search results lists.

The Term Achievement Extract Parameters tab appears





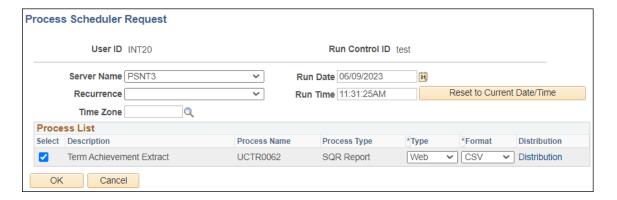
The \*Academic Institution will default as UCT01.

- Select academic group in the \*Academic Group lookup
- Select academic career in the \*Academic Career lookup
- Select term in the Term lookup
- Select academic program in Academic Program lookup

#### Note

You can tick the **Include Supps?** checkbox if you want to include students that have been granted supplementary examinations.

- Click on the Run button
- The Process Scheduler Request page appears

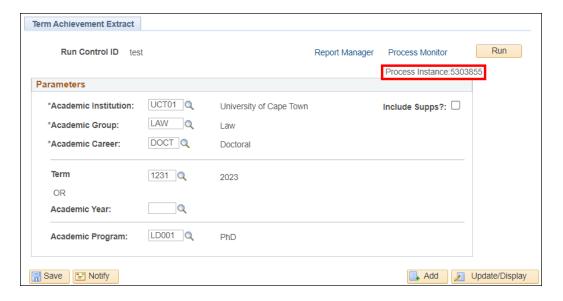


## ▶ Note

Please ensure that the **Term Achievement Extract** checkbox is ticked.

- Select Web in the \*Type column
- Select CSV in the \*Format column
- Click on the **OK** button





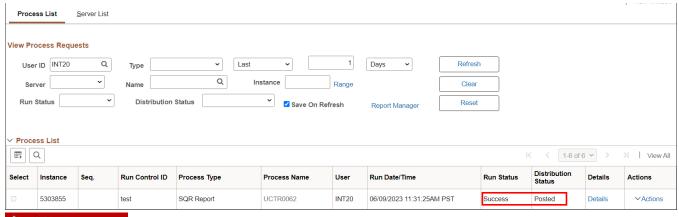
Once you have clicked on the Run button, your report will be allocated an instance number.

Click on the Process Monitor hyperlink

## **▶** Note

You can also access the Process Monitor via:

PeopleTools>Process Scheduler>Process Monitor



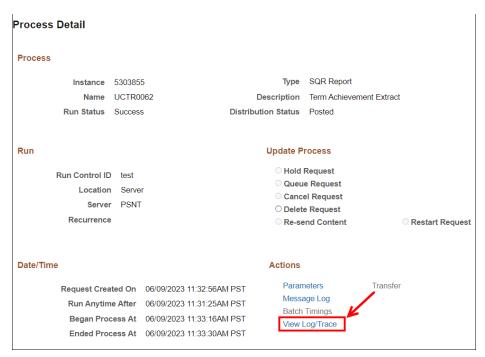
#### ▶ Note

You will have to click on the **Refresh** button until your **Run Status** is **Success** and **Distribution Status** is **Posted**.

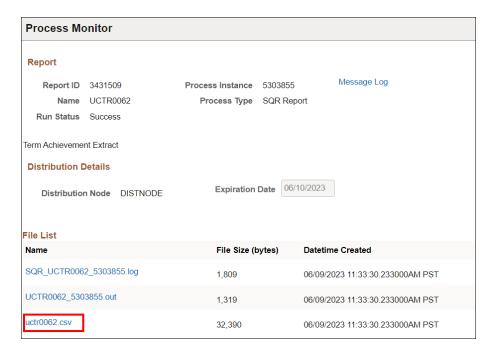
· Click on the **Details** hyperlink

V1.3 [61





Click on the View Log/Trace hyperlink

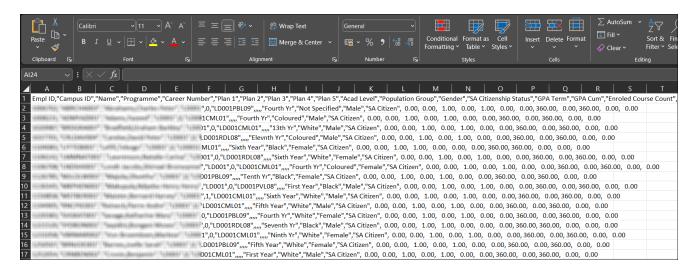


• Click on the uctrNNNN.csv hyperlink



The report will be opened and displayed in a spreadsheet format.

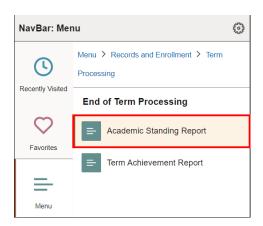




#### 5.4.2: Requesting an Academic Standing Report

The **Academic Standing Report** is used to access students who do not have an academic standing or who have a pending academic standing status. For flexibility, the **Academic Standing Status** will be selectable so that the report could also be used to identify all students with a particular status e.g. those who are dismissed etc.

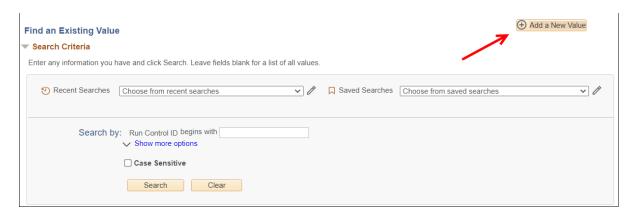
# Navigational path: Records and Enrollment>Term Processing>End of Term Processing >Academic Standing Report



- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Records and Enrollment category
- Click on the Term Processing category
- Click on the End of Term Processing category
- Click on Academic Standing Report

V1.3 [63





· Click on the Add a New Value tab if this is the first time you are running this process

## **▶** Note

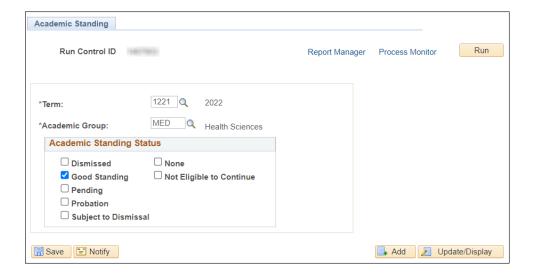
The **Run Control ID** field will be the name of the process that you are about to download. When entering the **Run Control ID**, do not leave spaces between words. You may use an underscore in place of a space (\_). You can use an existing **Run Control ID** if you requested the same report previously.

- Enter report name in the Run Control ID field
- Click on the Add button

## ▶ Note

Alternatively, use an existing Run Control ID by clicking on Find an Existing Value, Search and select an existing Run Control ID from the search results lists.

• The Academic Standing parameter page appears

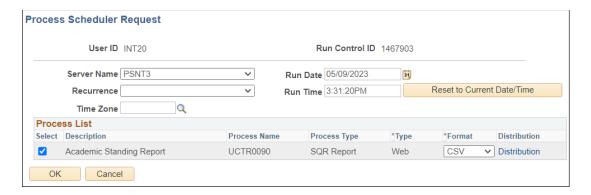


# ▶ Note

Tick the checkbox for the academic standing(s) you would like to run the report for.

- Select term in the \*Term lookup
- Select academic career in the \*Academic Career lookup
- Click on the Run button
- A Process Scheduler Request page appears



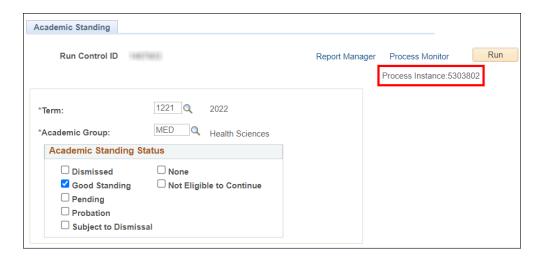


Please ensure that the **Academic Standing Report** is ticked.

- Select CSV in the \*Format Column
- Click on the **OK** button

## ▶ Note

Once you clicked on the **Run** button, your report will be allocated and instance number.



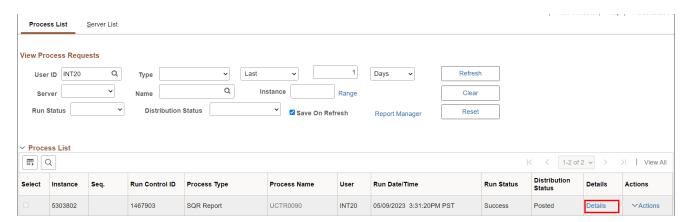
Click on the Process Monitor hyperlink

# **▶** Note

You can also access the Process Monitor via:

PeopleTools>Process Scheduler>Process Monitor

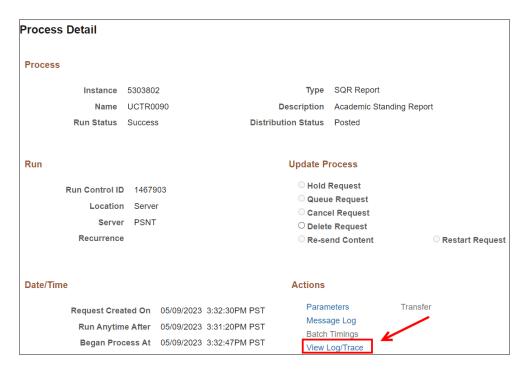






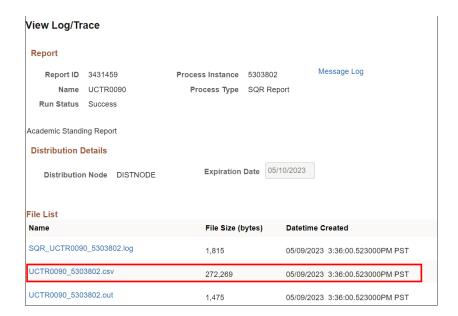
You will have to click the **Refresh** button until your **Run Status** is **Success** and **Distribution Status** is **Posted**.

· Click on the **Details** hyperlink



Click on the View Log/Trace hyperlink

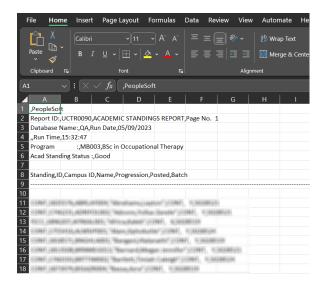




Click on the UCTRNNNN\_ProcessInstanceNumber.csv hyperlink



The report will be open and displayed in a Spreadsheet format. It will show the latest academic standing record for **active students** for the selected term. **Completed (COMP)** students are no longer active. The **Progression**, **Posted** and **Batch** fields show the details of the progression code, the progression code status (if it has been captured) as well as **Academic Standing Report** batch number (process instance number) respectively.



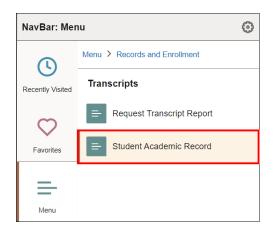


## 5.5: Viewing Students' Academic Record

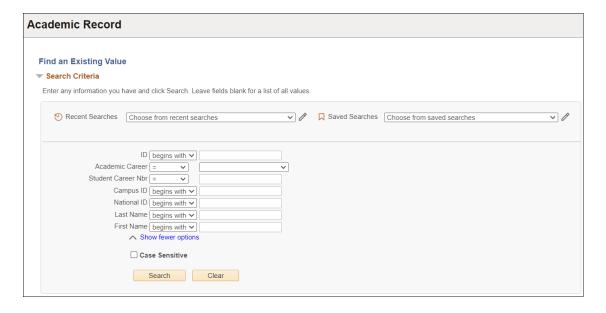
The students' academic record functionality enables you to view the students' academic record.

The functionality does not allow you to print or download the transcript, it can only be used for reference proposes.

#### Navigational path: Records and Enrollment>Transcripts>Student Academic Record



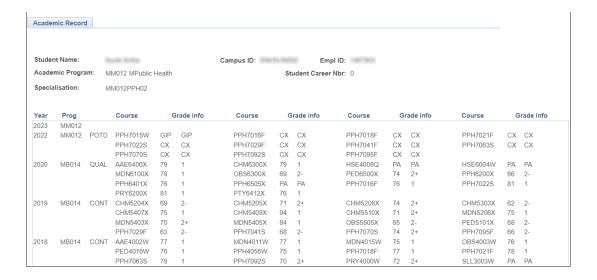
- · Click on the NavBar icon
- Click on the Navigator tile
- Click on the Records and Enrollment category
- Click on the Transcripts category
- · Click on Student Academic Record



- Enter the student number on the Campus ID field
- · Click on the Search button

V1.3 [68

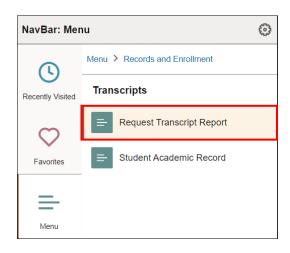




## 5.6: Requesting Multiple Unofficial Transcripts

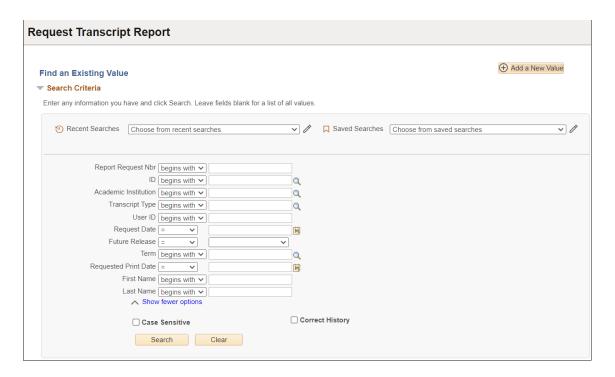
This functionality enables you to request one or multiple transcripts at the same time.

#### Navigational path: Records and Enrollment>Transcripts> Request Transcript Report

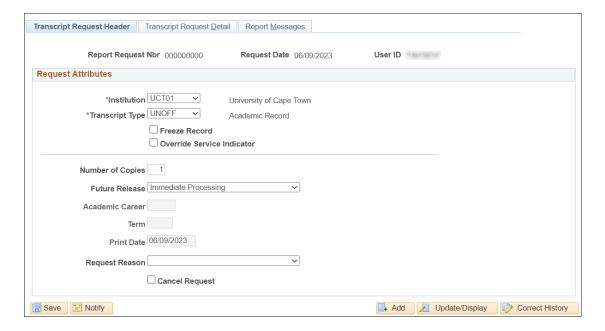


- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Records and Enrollment category
- Click on the Transcripts category
- Click on Request Transcript Report





- Click on the Add a new value tab
- A Transcript Request Header page appears



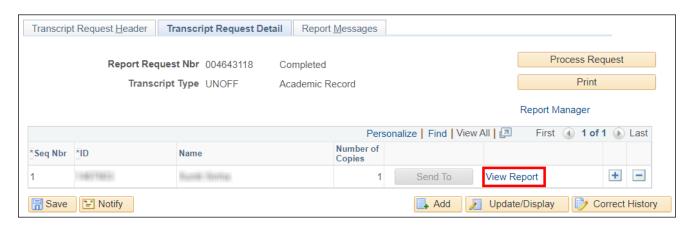
- Select UNOFF in the Transcript Type dropdown box
- Click on the Transcript Request Detail tab
- Enter the EMPL ID in the ID field





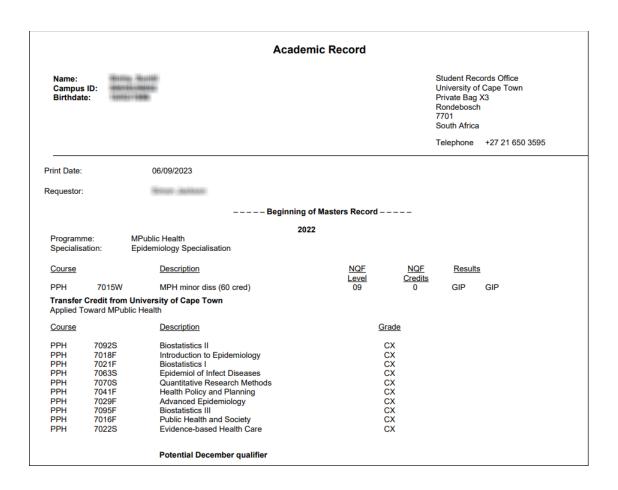
If you would like to request more than one transcript you will have to add a new row by clicking the **Add a New Row** button. To remove a row, you will have to click the **Delete Row** button.

Click on the Process Request button

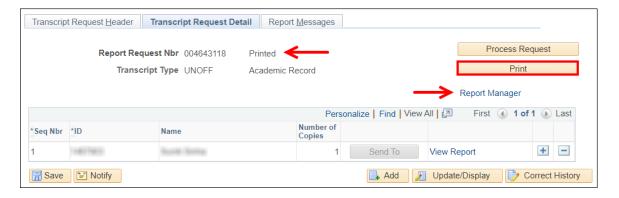


 A View Report hyperlink will appear next to each student, click on this hyperlink to view the academic record for a student





If you would like to print all the academic records for the list of students, click on the **Print** button in the **Transcript Request Detail** tab. The status next to the **Report Request Nbr** will change to Printed. After which click on the **Report Manager** hyperlink.







- Click on the Refresh button until the PDF's Status is Posted
- Click on the PDF hyperlink to access the academic records

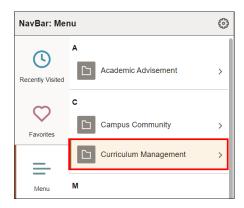


The academic records will load as a popup in PDF format. Please ensure that you have enabled the popup functionality on your browser.



### **Section 6: Navigating to Curriculum Management**

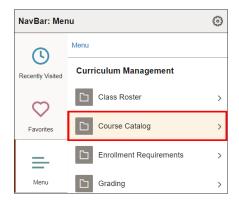
The **Curriculum Management** category allows you to view information in the course catalog, how to download a class list with and without photos for a course.



### 6.1: Viewing Course Catalog

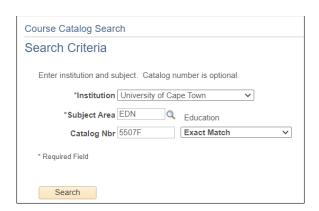
A course catalog is a database of all courses that have been offered at UCT, that are currently offered at UCT and it also lists future courses that will be offered at UCT.

#### Navigational path: Curriculum Management>Course Catalog>Course Catalog Search

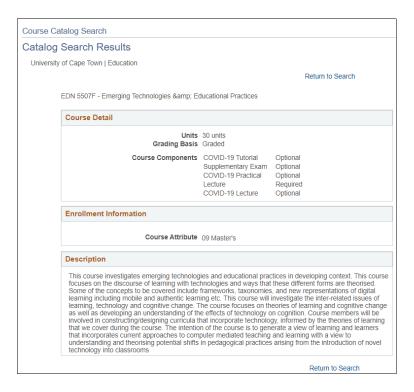


- · Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Curriculum Management category
- Click on the Course Catalog category
- Click on Course Catalog Search





- Enter the department code in the \*Subject Area field or click on the Lookup button
- Enter the Catalog Number in the Catalog Nbr field
- Click on the Search button



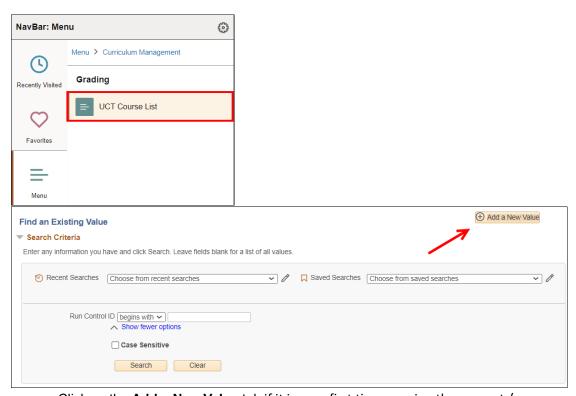
On the **Catalog Search Results** page, you can view the course convenor information, an outline of the course and the types of assessment/s for the course e.g. tests.



### 6.2: Downloading UCT Course List without Photos

#### Navigational path: Curriculum Management>Grading>UCT Course List

- Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Curriculum Management category
- Click on the **Grading** category
- · Click on UCT Course List



- Click on the Add a New Value tab if it is your first time running the request / process
- Enter a Run Control ID in the Run Control ID field

# **▶** Note

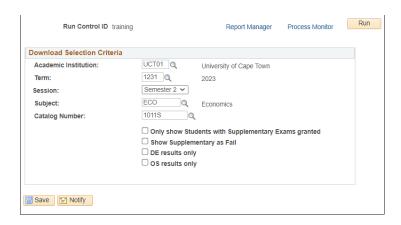
A Run Control ID is the name assigned to the request / process by yourself.

· Click on the Add button

# **▶** Note

Alternatively, use an existing Run Control ID by clicking on Find an Existing Value, Search and select an existing Run Control ID from the search results lists.



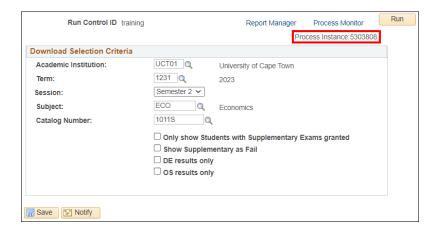


Please note that the three checkboxes can be ticked when downloading a class list for students who have been granted a supplementary exam, failed a supplementary exam or deferred an exam.

· Click on the Run button



- Select PSNT3 on the Server Name dropdown box
- Select \*Type to Web and \*Format to PDF or CSV
- · Click on the **OK** button



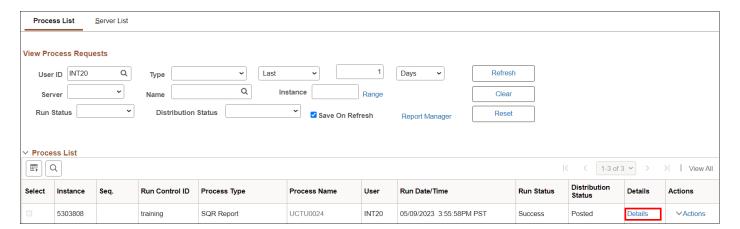
- A Process Instance number will be allocated
- · Click on the Process Monitor hyperlink

V1.3



You can also access the Process Monitor via:

#### PeopleTools>Process Scheduler>Process Monitor

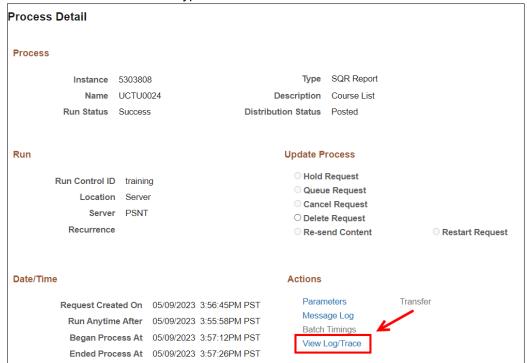


Click on the Refresh button

### **▶** Note

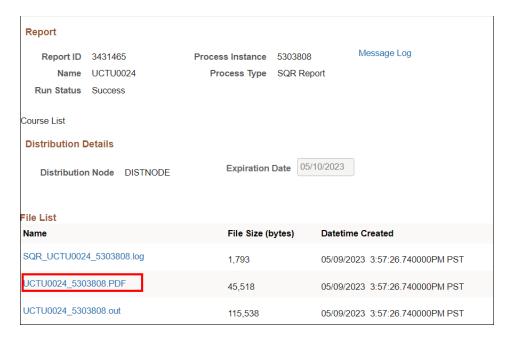
The Run Status must be Success and Distribution Status must be Posted.

· Click on the **Details** hyperlink



Click on the View Log/Trace hyperlink

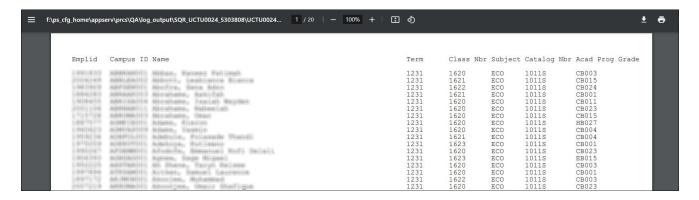




Click on the UCTUNNNN\_ProcessInstanceNumber.pdf hyperlink

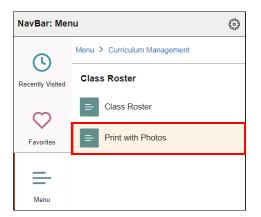


You can save the PDF or CSV file to your personal folder.



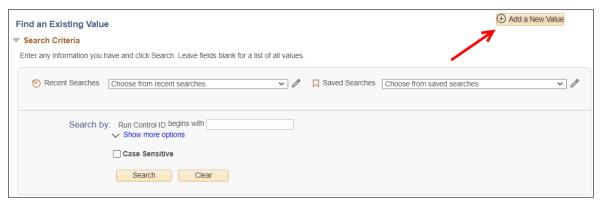
#### 6.3: Downloading a Class List with Photos

Navigational path: Curriculum Management>Class Roster>Print with Photos





- Click on the NavBar icon
- · Click on the Navigator tile
- Click on the Curriculum Management category
- Click on the Class Roster category
- Click on Print with Photos



- Click on the Add a New Value tab if it is your first time running the request / process
- Enter a Run Control ID in the Run Control ID field

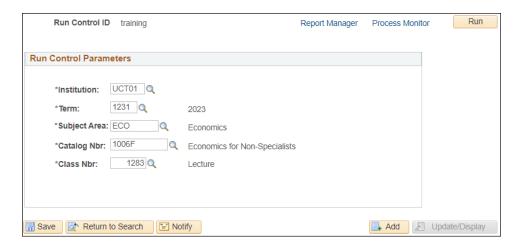
A Run Control ID is the name assigned to the request / process by yourself.

Click on the Add button

# **▶** Note

Alternatively, use an existing Run Control ID by clicking on Find an Existing Value, Search and select an existing Run Control ID from the search results lists.

A selection criteria page appears.

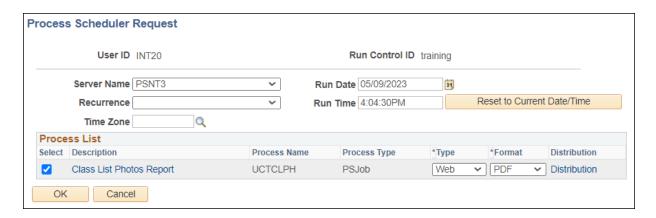


- UCT01 will be defaulted in the \*Institution field
- Enter Term on the \*Term field
- Enter Subject Area on the \*Subject Area field
- Enter Catalog Number on the \*Catalog Nbr field
- Enter Class Number on the \*Class Nbr field



Please note that you are running a class list, not a course list. Large courses with multiple lecture groups will require multiple photo lists.

· Click on the Run button

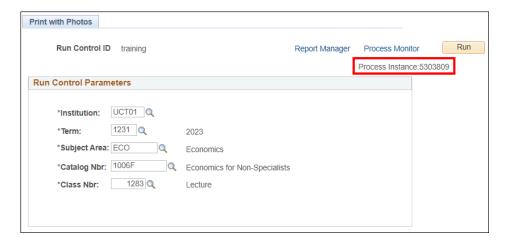


- Select PSNT3 from the Server Name dropdown box
- Select \*Type to Web and \*Format to PDF

# **▶** Note

The **Type** and **Format** is to identify the file format that you would like to get as the output file.

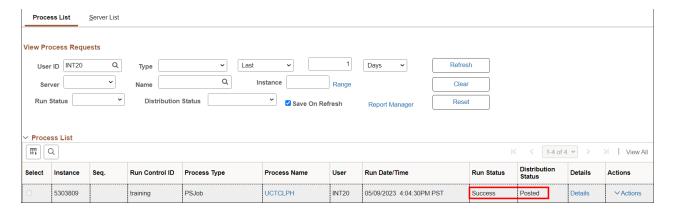
Click on the **OK** button



- A Process Instance number is assigned
- Click on the Process Monitor hyperlink





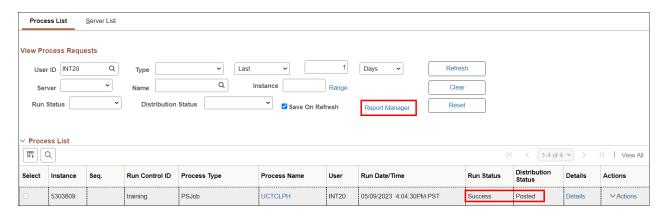


Click on the Refresh button.

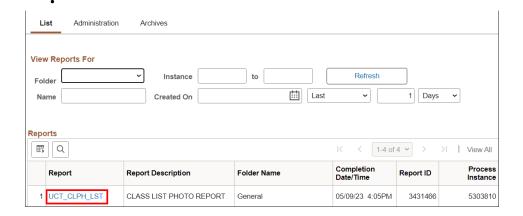
### **▶** Note

To check the process has ran successfully your **Run Status** must be **Success** and **Distribution Status** must be **Posted**.

Click on the Go back to Print with Photos hyperlink



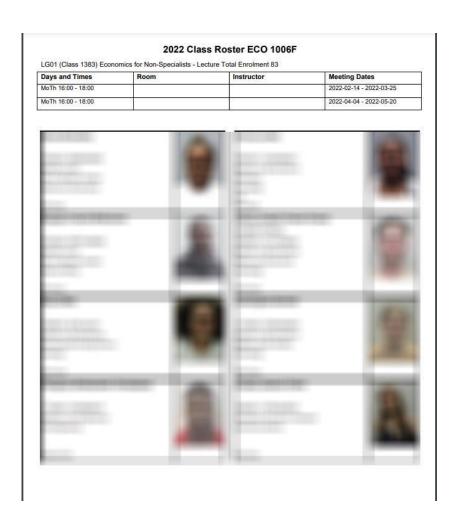
- Click on the Report Manager hyperlink
- Click on the Administration tab



### **▶** Note

You will be required to click on the PDF file hyperlink for viewing the class list.





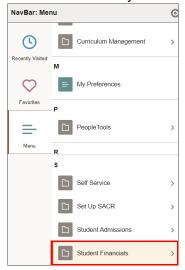


You can save the file to your personal folder



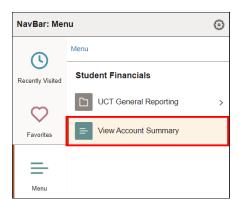
### **Section 7: Navigating to Student Financials**

The Student Financials function to view student's fee information and all transactions that took place in the student's account. If you are a departmental administrator, you will not be able to view this.



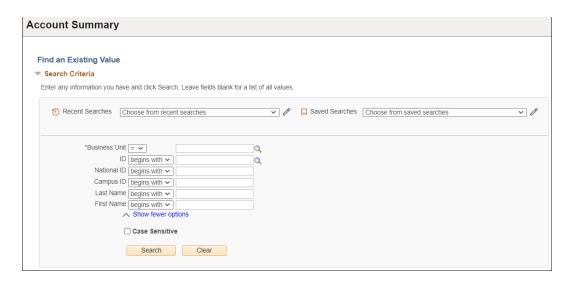
### 7.1: Viewing Students' Fee Account

#### Navigational path: Student Financials>View Account Summary



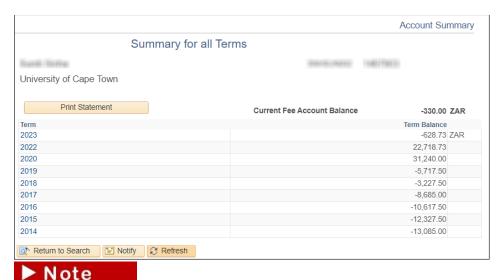
- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Student Financials category
- Click on View Account Summary





The Business Unit field is set to UCT01.

- Enter the student number on the Campus ID field
- · Click on the Search button



7 11010

The **Account Summary** page displays the following information:

- Student account Term Balance(s) since the year they have registered at UCT
- Credit for a student where you see an amount with a minus (-) sign next to it
- You can print the Account Summary by using the Print Statement button. This can only be used if a
  printer has been registered for printing Peoplesoft documents.

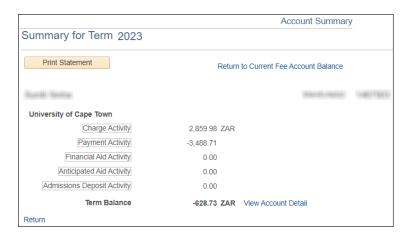
### **▶** Note

You can view the account activities for a particular term.

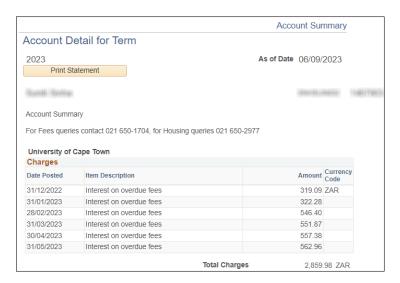
Click on a term's hyperlink e.g. 2023



You can view the student account in detail for that term.



Click on the View Account Detail hyperlink



### **▶** Note

On the **Account Detail for the Term** page, you can view all the transactions that took place on the student's account.

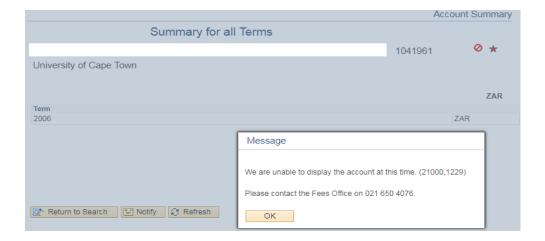
# **▶** Note

Account summaries is only for internal use. The Fees Office sends official statements to students on a monthly basis after June.

# **►** Note

Departmental Administrators are prohibited from viewing account summary for students whose debt has been handed over or written off. Students must contact the Fees Office.

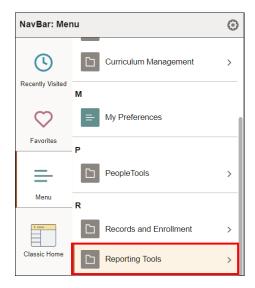




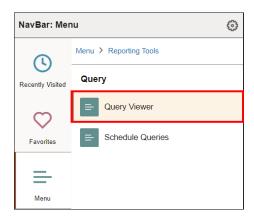


### **Section 8: Navigating to Reporting Tools**

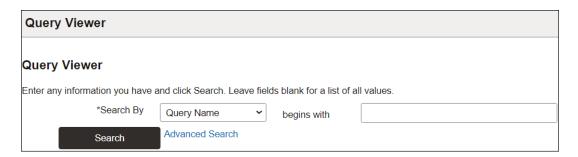
The Reporting Tools function can be used to learn how to view existing PeopleSoft reports.



#### Navigational path: Reporting Tools>Query>Query Viewer



- Click on the NavBar icon
- Click on the Navigator tile
- Click on the Report Tools category
- Click on the Query category
- · Click on Query Viewer



• Enter the Query Name next to begins with field e.g. UCT\_SR\_COURSE\_PHONE\_ALL



All query names start with **UCT** followed by an underscore ( \_ ). There are many queries categorised in different administrative areas such as Academic Admin (**SR**) and Fees (**FEE**), Financial Aid (**FIN**) and Continuing Education (**CE**) e.g. **UCT\_SR\_COURSE\_PHONE\_ALL** or **UCT\_SR\_PERS\_DATA\_CLASS** 

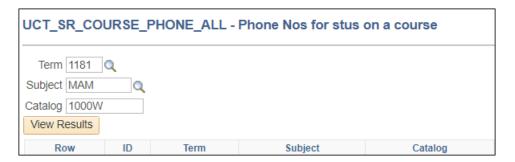
· Click on the Search button



- Click on the HTML hyperlink
- A separate window appears that will require you to complete the parameters for the query

# **▶** Note

Each query will ask for a different set of parameters.



- Enter the relevant term in the Term field e.g. 1231
- Enter the subject area in the Subject field e.g. MAM
- Enter the catalog number in the Catalog field e.g. 1000W
- Click on the View Results button

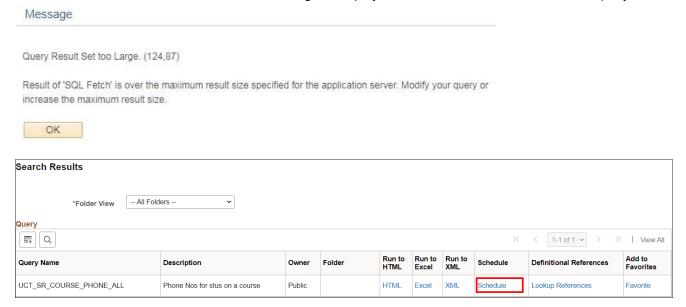


 You can select to download the results in Excel SpreadSheet or CSV Text File by clicking on the respective hyperlinks

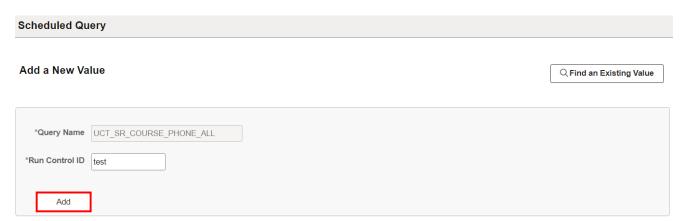


### 8.1: Schedule a Query

If you receive the following **Query Result Set too Large** message after clicking the **View Results** button, this means that the amount of data returned is too large to display. You will then have to **Schedule** the query.



- After searching for the query, click on the Schedule hyperlink
- This redirects you to the Add a New Value tab on the Scheduled Query page



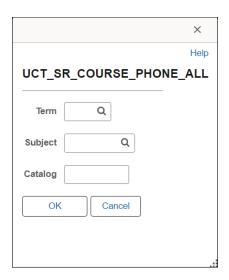
- The Query Name field will default as the query name
- Enter a run control ID with no spaces into the Run Control ID field
- · Click on the Add button

# ▶ Note

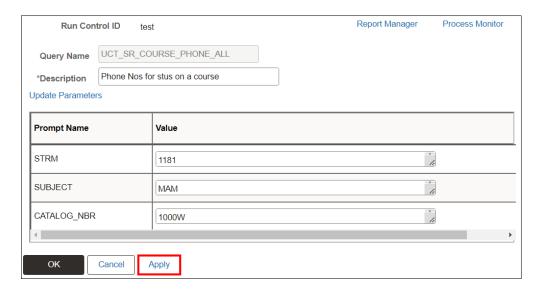
Alternatively, use an existing Run Control ID by clicking on Find an Existing Value, Search and select an existing Run Control ID from the search results lists.

The parameters box appears

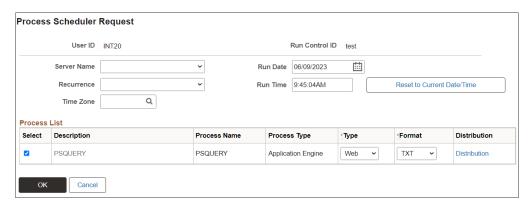




- Enter the relevant term in the Term field e.g. 1181
- Enter the subject area in the Subject field e.g. MAM
- Enter the catalog number in the Catalog field e.g. 1000W
- Click on the **OK** button
- The Schedule Query page appears



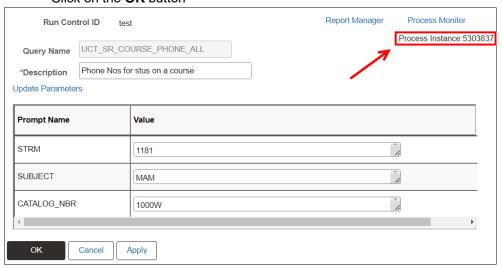
- · Check that the parameters are correct
- Click on the Apply button



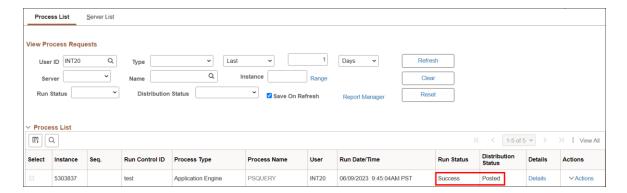


You may also schedule this query to run at a later date and time by editing the **Run Date** and **Run Time** fields.

• Click on the **OK** button

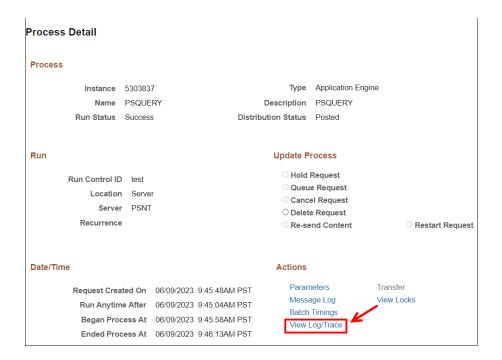


- · A process instance number has been allocated
- Click on the Process Monitor hyperlink

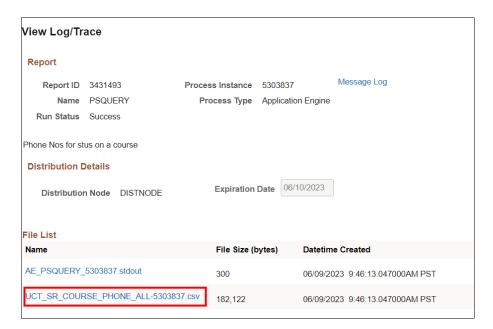


- Click on the Refresh button until the Run Status reads Success and the Distribution Status reads
   Posted
- Click on the **Details** hyperlink





Click on the View Log/Trace hyperlink



Click on the QueryName\_ProcessInstanceNumber.csv hyperlink



